

PMS RentalReady Releases 02.2025 (February)

Channel Manager

Order by Property in the Synchronisation Dashboard

Clicking on *Property* will now Order by First/Last.

Synchronisation dashboard

Help  Search 

Filters  [Clear all](#)

6 results [Export](#)

ID	PROPERTY	PROPERTY CHANNELM...	PM & OFFICE	PLATFORM DETAILS	LISTING STA...	CRE...	MO...	SYNC TYPE	ACTIONS
27058	● 77568 - T2 proche Tour Eiffel	b4b2c6b1-d186-4d8a-bc42-22c4edec7581	RentalReady PMS RENTALREADY-FR	 AIRBNB None Listing link	New	12 March 2024, 1:24 p.m.	12 March 2024, 1:24 p.m.	full_sync	Switch to partial synchronization
27102 Unfixed errors	● 77568 - T2 proche Tour Eiffel	b4b2c6b1-d186-4d8a-bc42-22c4edec7581	RentalReady PMS RENTALREADY-FR	 BOOKING 1170495001 Listing link	Listed	13 March 2024, 9:03 a.m.	13 March 2024, 9:03 a.m.	full_sync	Switch to partial synchronization
27467 Unfixed errors	● 77688 - L'étincelle	e81c2ac7-5716-46f5-ab04-6a6b62a1d8aa	RentalReady PMS RENTALREADY-DONOTUSE	 VRBO 2380424 Listing link	Listed	20 March 2024, 2:46 p.m.	5 April 2024, 10:28 a.m.	full_sync	Switch to partial synchronization
27887 Unfixed errors	● 77688 - L'étincelle	e81c2ac7-5716-46f5-ab04-6a6b62a1d8aa	RentalReady PMS RENTALREADY-DONOTUSE	 AIRBNB 1330448850744502808 Listing link	New	27 March 2024, 7:24 a.m.	27 March 2024, 7:24 a.m.	full_sync	Switch to partial synchronization

RoomTypeNames from RentalReady to Booking.com

You can now set Booking.com RoomTypeNames from RentalReady, you will not have to reach out to Booking.com Support about such changes.

The *RoomTypeName* field is determined by the *PropertyType*, meaning a "Studio" cannot have a *RoomTypeName* such as "Apartment with Balcony." Instead, only the appropriate *RoomTypeName* options for a Studio (e.g., "Studio," "Studio with Balcony," "Studio with Terrace," etc.) will be available for selection.

Note: we have incorporated the 40 most frequently used *PropertyType* and *RoomTypeName* combinations on Booking.com. We will continuously refine and expand the available options based on user requests.

Property type

apartment ✓

Booking.com Room Type Name

RoomType Name on Booking.com will be set accordingly to the selected option.

Select...

- Apartment
- One-Bedroom Apartment
- One-Bedroom Family Apartment
- Two-Bedroom Apartment
- Three-Bedroom Apartment
- Apartment with Balcony
- Apartment - Ground Floor
- Apartment with Terrace

Property type

studio ✓

Booking.com Room Type Name

RoomType Name on Booking.com will be set accordingly to the selected option.

Studio

- Studio
- Standard Studio
- Studio with Balcony
- Studio with Terrace
- Studio Apartment
- Superior Studio
- King Studio

Booking.com Listing creation from RentalReady

You can now create a Booking.com listing from RentalReady

Go Platform Onboarding and during your Booking.com onboarding process you'll see that now we ask you :

1. Do you want to create a new Hotel ? (YES/NO)
 - a. IF NO → You'll go into the flow that you're used to, to map a RR Property into an Existing Booking.com Listing.
 - b. IF Yes → You'll go into the flow for Hotel Creation (Please make sure that field 'Hotel Name Displayed in Booking.com' is filled, otherwise you'll get an error)
2. Select the account Legal Entity and proceed with your sync type , Press Submit
3. Listing will be created in the account and RentalReady will be your Listing Provider.

Note: For the Hotel Creation flow, please don't consider the initial message as soon as you select Booking.com as the chosen Platform (we'll soon improve this flow). Contrary to what it says, You won't need/be able to add Connectivity Provider before if you're creating a Listing. So as soon as you're done with the *Create a New Listing flow*, RentalReady will be your Provider in Booking.com automatically.

Onboard a property

1

Connect

2

Match property

3

Match room ID

[← Back](#)

Property to which you will connect the listing: **6211 - Birdland**

Please choose whether you'd like to create a new hotel or map an existing room to an existing hotel.

Do you want to create a new hotel?*

☒ Yes ☐ No

Legal Entity ID

The identifier for the legal entity that owns or manages the property in Booking.com

Synchronization category*

full_sync

SubmitRefresh

Global Calendar

Global calendar updates

1. Filter by Multi-Unit

- You can now filter the Global Calendar by multi-unit, providing a more targeted view of multi-unit properties.
- Note: You still need to select an office before applying the multi-unit filter.

2. Style and Usability Improvements

- **Caret Behavior:** The caret now correctly toggles when opening and closing multi-unit groups.
- **New Icon:** A new icon has been added to the left of the multi-unit title for clearer identification.
- **Default Group State:** Multi-unit groups will now be open by default, so you can easily see all related sub-units at a glance.

Global calendar Help

Filters ^

Office
TPC-HOTELS-F... X

Premium class
Select...

Signed by
Select...

Account manager
Select...

Neighbourhood
Select...

Owners
Select...

Default cleaning agent
Select...

Number of beds
Select...

Number of bedrooms
Select...

Property rating
Select...

Property
Select...

Multi-unit
Hope Building X

Clear all Apply

February 2025

ID - Ascending

17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15

Hope Building	Izaro Jimenez Lakaer - 237	Elena Enriques Alvarez	Blocked	Breno Soares - 181.00	Kevin Tuncer	Matthieu Antignac	Ruth G
63713 - C Hope Apa	Santiago Pérez Marín	Laura Silva - 114.30	Yuna Dupont - 143.10	Crystal Smith	Ruairi O'Donohue	Méline Thibaut - 143.10	
63716 - D Hope Apa	Sergio Martinez	Tania Charlier - 148.00	Merla Do Rosay	Pauline L	Manuela Sénameaud	Chella Sa	Christophe Reigner - 166.00
63718 - B Hope Apa	Elena Cis	Denise H	Valentin	Francisco	Christina Falkay	Charlie Stenbr	Océane Bon
63720 - A Hope Apa							
64070 - Hope Buildi	Blocked						

Unified Inbox

Mailbox: Translate messages

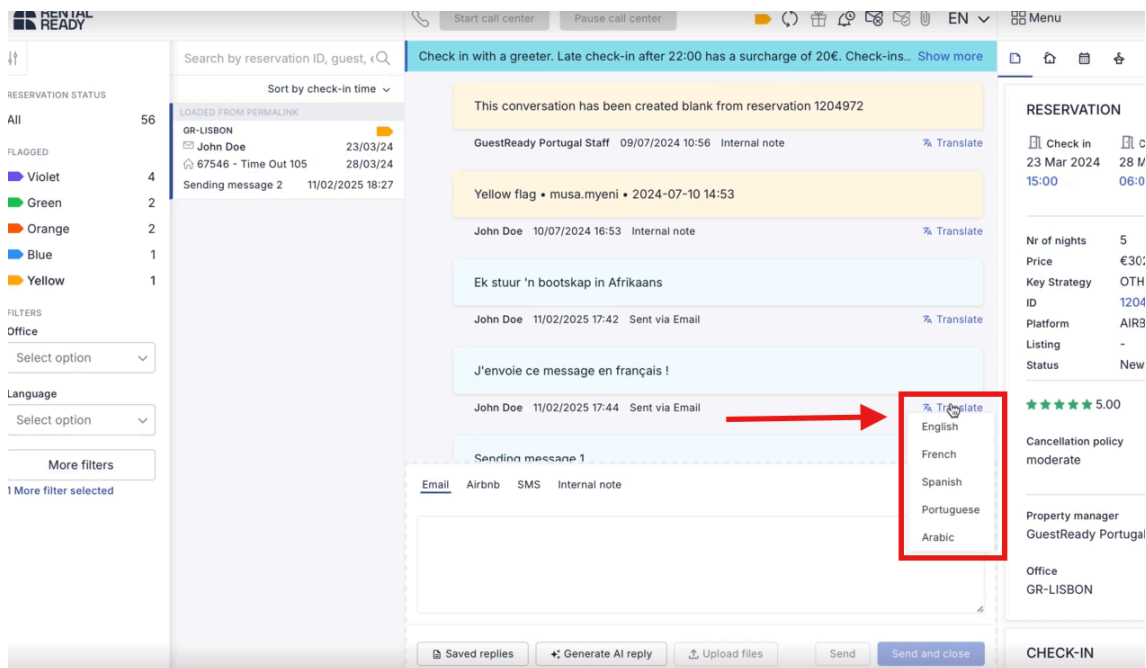
What's New:

- **Message Translation with DeepL**

- We have integrated DeepL to provide quick and efficient message translations directly within the mailbox.
- Currently, DeepL supports a specific set of languages. You can find the full list here, under "Translation source languages": [DeepL Supported Languages](#).

- **How It Works**

- A new "Translate" option is available for sent or received messages. Once clicked. It will open a menu allowing you to translate the message into any of RentalReady's supported languages.



Amenity model in mailbox

Previously there was a bug with the "model" amenity field in the mailbox which was always empty. Now you should be able to see the model of the amenities in the mailbox.

Cooking & Dining

✓ Coffee Maker ^

Model Brand
Vertuo Nespresso

Location

-

Details

-

Agent/Agency

Agencies access to mission incident details

Agencies can now access the mission incident detail page for the incidents reported by their agents. This is especially useful to see the photos attached.

Incident detail: Maintenance

Mission incident

Created at	17/07/2024 12:07 p.m.
Mission ID	2205568
Agent	bruno.repolho
Category	Maintenance
Status	Closed
Incident description	Botão da sanita do banheiro 1 severamente avariada.
Attachments	
Tickets	No tickets Open a ticket

Tasks management

Clearer financial data on mission edit form

We have made some improvements on the form to edit missions:

- The fields "Mission price" and "Earnings" are now always displayed. When a field is not relevant, it is disabled (instead of hidden) with a help text to explain why it can't be edited.
- The field "Mission price" can now be edited for all types of mission, including non-fixed rate missions. That's because even if the agent earnings are based on the agent rate instead, this field can still be used to control the amount charged to the owner.
- We updated the help texts for both fields, to better explain how they are used to calculate the agent earnings and/or mission charge.

Mission price

0.00

The mission price can only be edited before the mission is completed. Once completed you should instead change the amount of the mission payout adjustment (for the charge) or the earnings (for the agent payment).

Earnings

122.00

Final agent earnings computed after the mission is completed

Mission price

Used to calculate the final agent earnings upon mission completion (for fixed rate missions only) and the amount to be charged

Earnings

The final agent earnings can only be edited after the mission is completed

Mission Creation - New "Charged to" option: *Providers*

In the mission creation form, there is an option "Charged to".

User can choose between :

- Property Manager
- Owner
- Guest

We've added a new option : Providers

Providers
as a new option for
"Charged to"

Self check-in property access on mission detail pages

Previously the self check-in property access link was only displayed on the mission detail page for cleaning missions. Now it is displayed for all mission types.

Self check-in instructions

Une fois en face du bâtiment principale, vous trouverez une boîte à clé bleue sur la droite de la code puis appuyez sur le symbole clé pour récupérer la clé.

Ceci est un test pour tester le paragraphing.

Entry code 1

74A39

Entry code 2

BADGE ou KEY

Self check-in property access

https://pms.rentalready.io/keynest/key_movements/150350/

Key strategy

Keynest



Weekly view - Filter by Multi-Unit

The **Weekly View** now includes an option to filter reservations by multi-unit.

This feature makes it easier to focus on specific missions that are part of a multi-unit setup, streamlining your scheduling and management process.

The screenshot shows the 'Weekly view' interface. At the top, there's a 'Help' link and a search bar. Below is a 'Filters' section with various dropdown menus for filtering missions. A red arrow points to the 'Multi-unit' filter, which is currently set to 'x M5 - Yazdah Building'. Below the filters is a calendar view for the week of February 24 to March 2, 2025. The calendar shows missions for each day, with times and codes. The 'Multi-unit' filter is highlighted with a red arrow.

Templates center

~~Saved replies~~ Quick replies revamp

We added some changes to our Saved replies feature, and we will refer to them as **Quick replies** from now on!

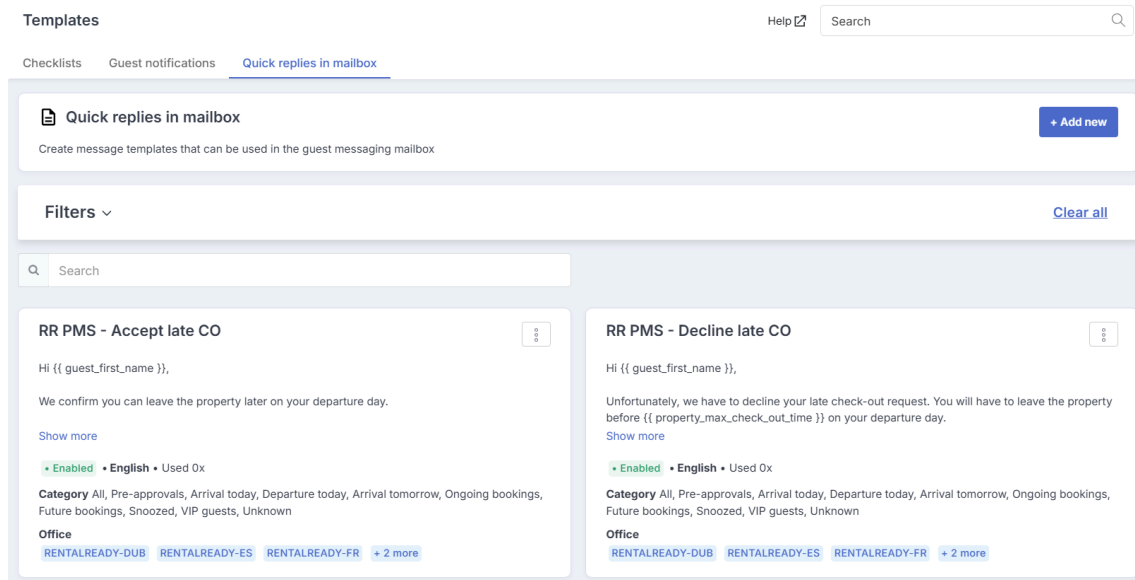
Quick replies in RentalReady:

- There is a new page in RentalReady where users can view, create, edit or remove quick replies. It can be found under **Configuration > Templates > Quick replies in mailbox**

- A user will be able to see the quick replies from which they have access to at least one office, but will be able to edit or remove the ones from which they have access to all the offices
- We added the possibility to have a quick reply enabled or disabled. In Mailbox are going to be available only the enabled ones
- Here, we added the support for the same template variables as we currently have for guest notifications, and you can see the list in the create or edit forms

Quick replies in Mailbox:

- For desktop version, we are presenting you a new UI, where we moved the quick replies actions to a modal and you'll be able to see the replies list in the same time as the selected one. Also, users with access will see a button to create a new quick reply or edit an existing one
- From now on, the quick replies feature is also available in the mobile version, with improved navigation and an enhanced user experience



New template settings design

To make navigation simpler and reduce the number of options in the sidebar, we've reorganized some tabs: **Checklists**, **Quick Replies** and **Guest Notifications** are now located under **Configuration > Templates**

Configuration

Property managers
Offices
Pricing algorithms
Neighbourhoods
Receptions
Placeholder list
Smart scheduler
Office policies
Templates
Rental platform markups
Apps
Direct booking website
Upselling
WhatsApp
Extra services
Statistics
AI suite

Templates

ChecklistsGuest notificationsQuick replies in mailbox

Checklist templates

A checklist is a task list that agents must complete to mark a mission as done. Create templates connected to the various mission types and sub-types.

Create new

Filters

Clear all

4 results

Export CSV

NAME	DESCRIPTION	RULES
Cleaning		- RENTALREADY-FR / Cleaning - RENTALREADY-UK / Cleaning - RENTALREADY-PT / Cleaning
RENTALREADY CLEANING	Cleaning template for RentalReady PM demo	- RENTALREADY-FR / Cleaning - RENTALREADY-UK / Cleaning - RENTALREADY-PT / Cleaning
Ménage RENNES		- RENTALREADY-FR / Cleaning - RENTALREADY-UK / Cleaning - RENTALREADY-PT / Cleaning
Ménage Lyon		RENTALREADY-FR / Cleaning

FirstPrev1NextLast

HomeReady

Issue detail page - Metadata section

Some updates:

- All the links open in a new tab (except the edit button)
- The "Copy" ticket button, copies the value "Ticket ID {id of the ticket}": {the url of the ticket detail page}"
- We added the status badge of the main ticket (if you are in a sub-ticket page)

Open

Edit

🔗 Cleaning • Bad cleaning

Ongoing resolution

Main ticket

Ticket 114413

Priority

Low

Due date

—

Property

66307 - Road to Revolution

★ 3.87

Diamond

Assignee

alexandra.agenttest

nick.tsepetzidis

Operations Porto

test subticket

There is a leaking from upstairs. Might be from the hot water tank upstairs.

Ticket ID

114416

Origin

Unknown / Open in mailbox

Reservation

Reservation 1624072

Intervention

Not allowed during stay

Created

nick.tsepetzidis • 30/01/2025, 10:59 a.m.

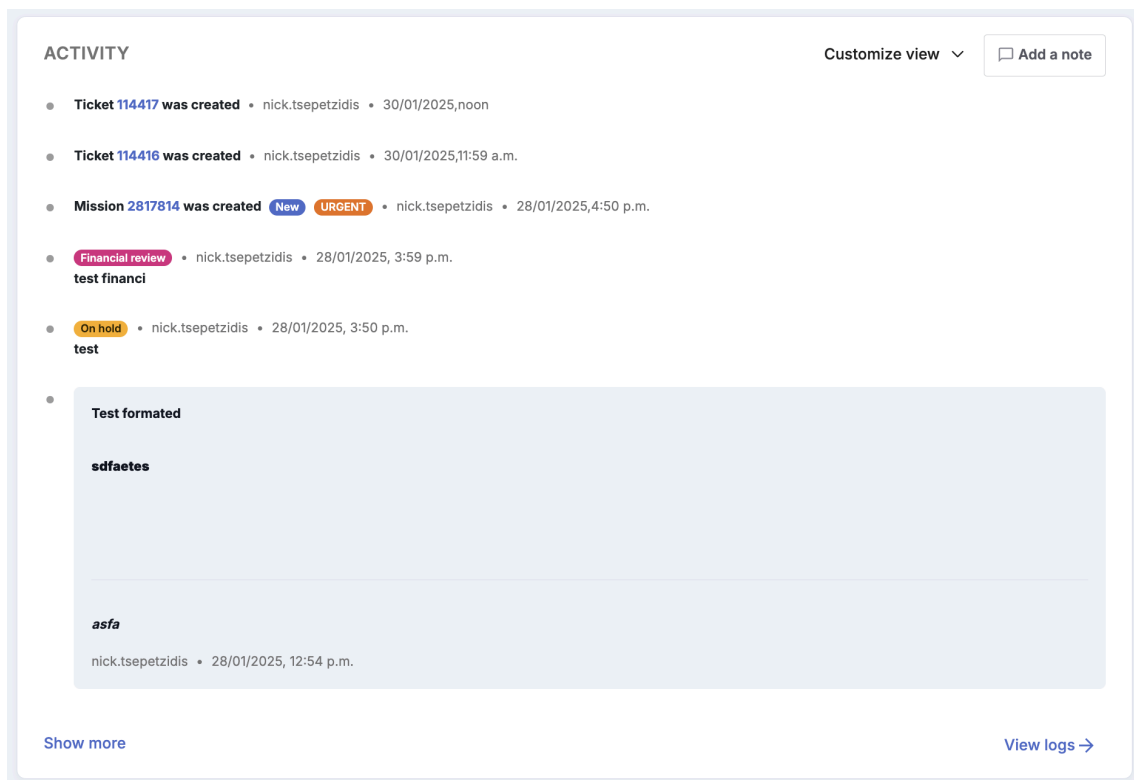
Duration

2 hours, 54 minutes (not closed yet)

Redesign of the Ticket activity section

We redesigned the activity section:

- Renamed ticket history to "Activity"
- "View logs" - we edited the styles
- "Added the button "Add a note"
- We reworked the way system messages are displayed
- We reworked the display of the notes
- When you click the "File" in a file activity, open the view gallery and provide the current file.
- Added functionality to show more/less activities. (we show at least 6 activities).
- Added dropdown menu "Customize view". So now you can show/hide the notes and the system messages or sort the activities by newest/oldest.
- Added the external descriptions of the mission in the "Missions section" and in the activity section (below the activity)



- Mission [2817815](#) was created Assigned Kaique.Bnblord • nick.tsepetzidis • 15/02/2025 12:16 p.m.
This is an external comment ksdf kjshf0wejda sadlfkj. asdlkljdsd sd fjsd sdf

Functionality to detach a sub-ticket

You can now detach a sub-ticket from the main ticket to reorganize your work and close the Main ticket without waiting for all the sub-tickets to be completed.

- In the sub-ticket page, we introduce the nested actions
- We added an option to detach a sub-ticket on the data table page.
- When you detach a sub-ticket, you get redirected to the sub-ticket page (now provided as a main ticket)

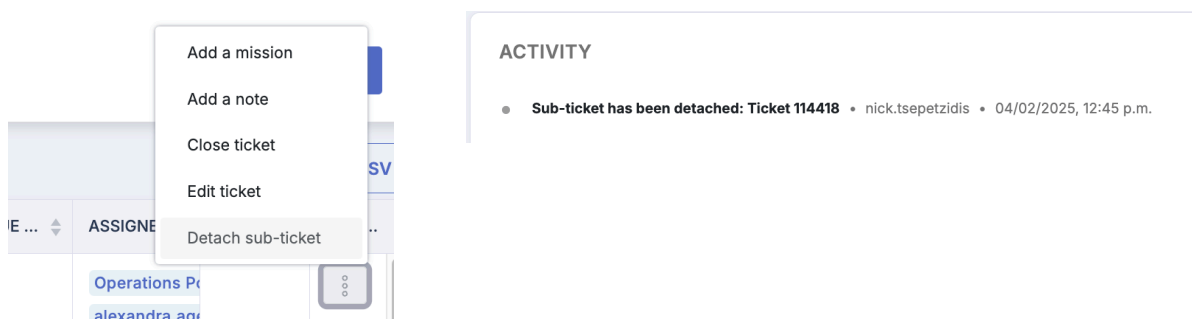
Added more system logs about:

- detached a sub-ticket
- Assign/unassign a user, group, requested group

All the new logs will be displayed for changes made from now on.

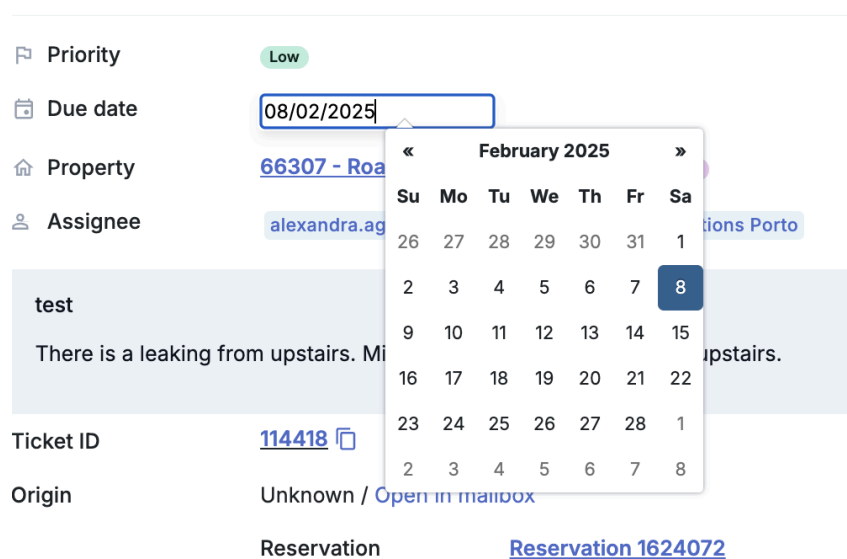
Also:

- We changed the title on the History view.
- We added the "Back button" so you can return to the detail page.



Update the due date from the Ticket detail page

- You can update the "Due date" field on the ticket detail page. Simply click on the date and choose another date.



Ticked detail page - Edit assignees

We removed the assignees form from the right side of the page, and we added the "Edit" button next to Assignees, which shows the Assignees modal.

Ticket ID 121532 Help  S

On hold

Edit

Comfort / Sleep • Missing curtains

Priority	Mid
Due date	—
Property	66355 - Thames Riverside ★ 5.0
Assignee	Maintenance RentalReady Edit

Rideaux chambre

Rideaux dans la chambre manquants

Ticket ID	121532 
Origin	Property check
Intervention	☒ Allowed during stay
Created	noemie.demo • 02/02/2025, 12:58 p.m.
Duration	1 week, 5 days (not closed yet)

Tickets List page

We changed the filter of the assigned group: if you selected 2 groups, you got only the tickets assigned to both groups.

Now, you get the tickets that are assigned to at least one of the groups.

Ticket detail page

We have updated the Mission badges shown in the Mission sections and the Activity section.

The badges are the Urgent, To do, In progress, Done, Cancelled

Also, we updated the Status modals (Those which pop up when you try to change the status of the Ticket):

- Reworked the headline + Introduced a short version of the status badge into the headline
- Reworked the error if the note is mandatory (Will pop up a toast message)
- Added a label above the text area
- Added * if the note is mandatory
- Reworked the place and the content of the submit button
- Minor style changes
- Revamped the page template. The right side is sticky, while the central part with the details is scrollable.
- Also, we updated the title bar on the page.

- Added a link for the ticket in the detach system notes in the Activity section.
- We reordered the details in the main ticket section.

×

Close

● Put ticket on hold

Ticket 114423 • Claims

Note *

Type here

Put on hold

Ongoing resolution

Plumbing • Leakage

There is a leaking from upstairs. Might be from the hot water tank upstairs.

Priority

High

Property

66307 - Road to Revolution ★ 3.87 Diamond

Due date

14/02/2025 Overdue

Assignee

alexandra.agenttest

nick.tsepetzidis

Operations Porto

Edit

Ticket ID

114413

Origin

Created from inbox thread / [Open in mailbox](#)

Reservation

[Reservation 1624072](#)

Intervention

⊖

Not allowed during stay

Reopened

zamri.ibrahim • 30/01/2025

Created

zamri.ibrahim • 09/01/2025, 12:54 a.m.

Duration

1 month, 1 week (not closed yet)

Tickets tab on the Property page

We updated the page and added some filters. The filters are collapsed by default.

Also, we changed the sorting of the tickets by status. The secondary sorting is by Priority (Urgent first).

Property 0000 - TEST - PM

Self check-in

Options

Edit

Help

Search

Details

Calendar

Amenities

Logs

Performance

Reservations

Major events

Reviews

Mirrors

Platform management

Tickets

Filters

Status

Priority level

Assignee

Group assignee

Select

Select

Type and select

Type and select

Clear all

Apply

Tickets - Opened

Ticket 124777

Open

Plumbing > Leakage

Opened at

13/02/2025 9:57 a.m.

Opened by

veronika.slachtova

Description

test test test

Assigned to

Global Claims

Ivan.rostovsky

veronika.slachtova

Ticket 103139

Open

Cleaning > Bad smell

Opened at

29/11/2024 1:03 p.m.

Opened by

veronika.slachtova

Description

This is a description

Assigned to

Ivan.rostovsky

veronika.slachtova

Ticket 92213

Open

Plumbing > Leakage

Opened at

13/02/2025 9:57 a.m.

Opened by

veronika.slachtova

Description

test test test

Assigned to

Global Claims

Ivan.rostovsky

veronika.slachtova

Ticket 108743

Open

Amenities > Broken furniture

Opened at

29/11/2024 1:03 p.m.

Opened by

veronika.slachtova

Description

This is a description

Assigned to

Ivan.rostovsky

veronika.slachtova

Owner space

Guest receipt on the owner space reservation detail page

Owner who have the permission can now download the guest receipt from the reservation detail page in the owner space. Previously this was only available when clicking on a reservation from the

property calendar.

← Back Reservation details

Check-in - Check-out 6 September - 8 September	Number of nights 2	Number of guests 2	Guest John Doe
Guest e-mail test1436345@rentalready.io	Phone number +33659200981	Reservation date 25/07/2024	Platform Airbnb

Listing
[Go to listing](#)

Financials

Net income €56.70 PAID	Net income per night €28.35
-------------------------------------	--------------------------------

Rental price (20% VAT) €110.00	Cleaning fee -€69.00	Platform fee €28.80
Cleaning fee charged to guest €50.00	Property manager commission €5.50	Payment fee €0.00
City tax €4.61		

Guest invoice
[Download](#)

Finance

Add Extra Fees from RentalReady to Airbnb and Booking.com

You can now add Extra Fees directly from RentalReady to Airbnb and Booking.com

- You can now create and manage extra fees directly within RentalReady
- These fees will automatically sync with Airbnb and Booking.com

How ?

- Add a variety of fees like Pet Fee, Management Fee, Linens Fee, Resort Fee, and more
- Choose who will receive the collected money: owner or Property Manager
- Add a platform set up: airbnb or booking
- Save and the fee will be automatically synchronize with the platform !
- The fee will be added to the Reservation financials and included in the split (if you use RentalReady Payment System)

PROPERTY level - Extra fees added HTG22 Search

Price **Settings**

Extra fees (0)
Create rules for extra fees and connect them to selected platforms.

Extra fee

Fee type
☒ Linear fee

Name of fee
 Towel fee 1

Collected money should be sent to:
☐ Owner ☒ Property manager

Reservation platform ✖
 AIRBNB

Charge with:
 Fixed amount

Fixed amount
 \$

Charge option
 Per guest

Reservation platform ✖
 BOOKING

Charge with:
 Percentage

Percentage
Use 0.00 format to indicate amount of %. Example 0% will be 0.00.
 0.00

Charge option
 Percentage of rental price

[Add platform setup](#)

[Save](#) [+ Add extra fee rule](#)

Stripe emails and receipts - Rebranded RentalReady

All Stripe payments from RentalReady payment system are processed through the GuestReady Group Stripe account.

Hence, all payment communications (receipts, emails, and statement descriptors) are common across all customers.

We've updated the branding to ensure a neutral experience for all:

Receipts & emails: RentalReady colors

Business name: RentalReady Property Management System *(a bit long, but clearer)*

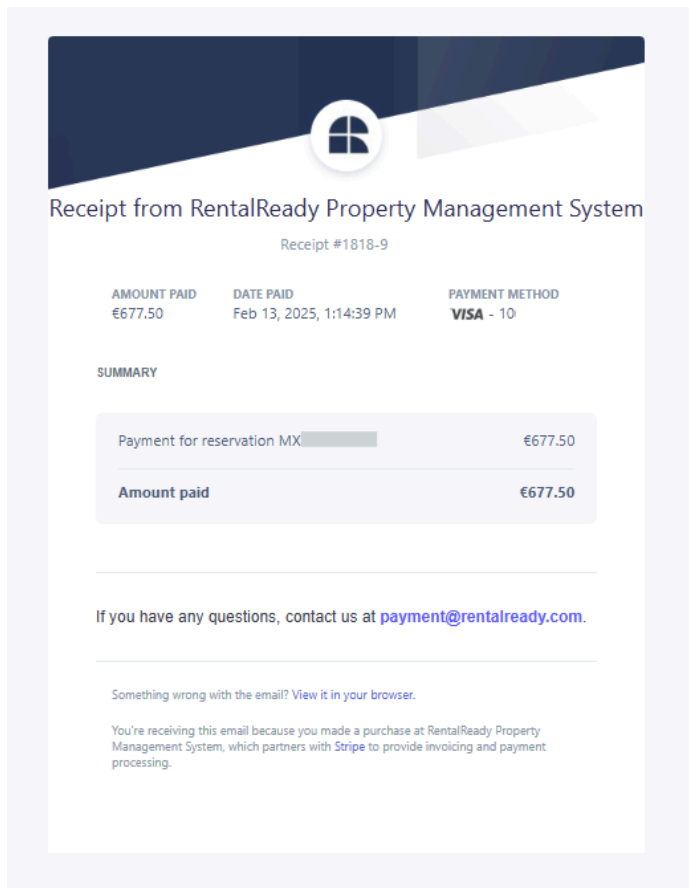
Statement descriptor: RentalReady (RR)

Support email: payment@rentalready.com

Website link: www.rentalready.com

This is already effective and retroactive (if the receipt is still available).

Next - Planned for Q2 2025: We are aware that this is not a perfect solution. We're working with Stripe on a fully segregated account structure so that each property manager using RentalReady payment system will have its own branded payment communication.



Reservations

Display user who cancelled the reservation

In the past few months we had an issue in the display of the user who cancelled the reservation on the reservation detail page. It said "Automatically cancelled" all the time instead.

This issue is now fixed, you should see again the username of the user who cancelled the reservation (unless it was really cancelled automatically by the system).

 **Reservation ID 1356755 /  72210 - 242-Suite Jost**

Cancelled **Self check-in**

Guest booking ID: YWGXVJPNH

Created on 02/06/2024 8:43 p.m. local time

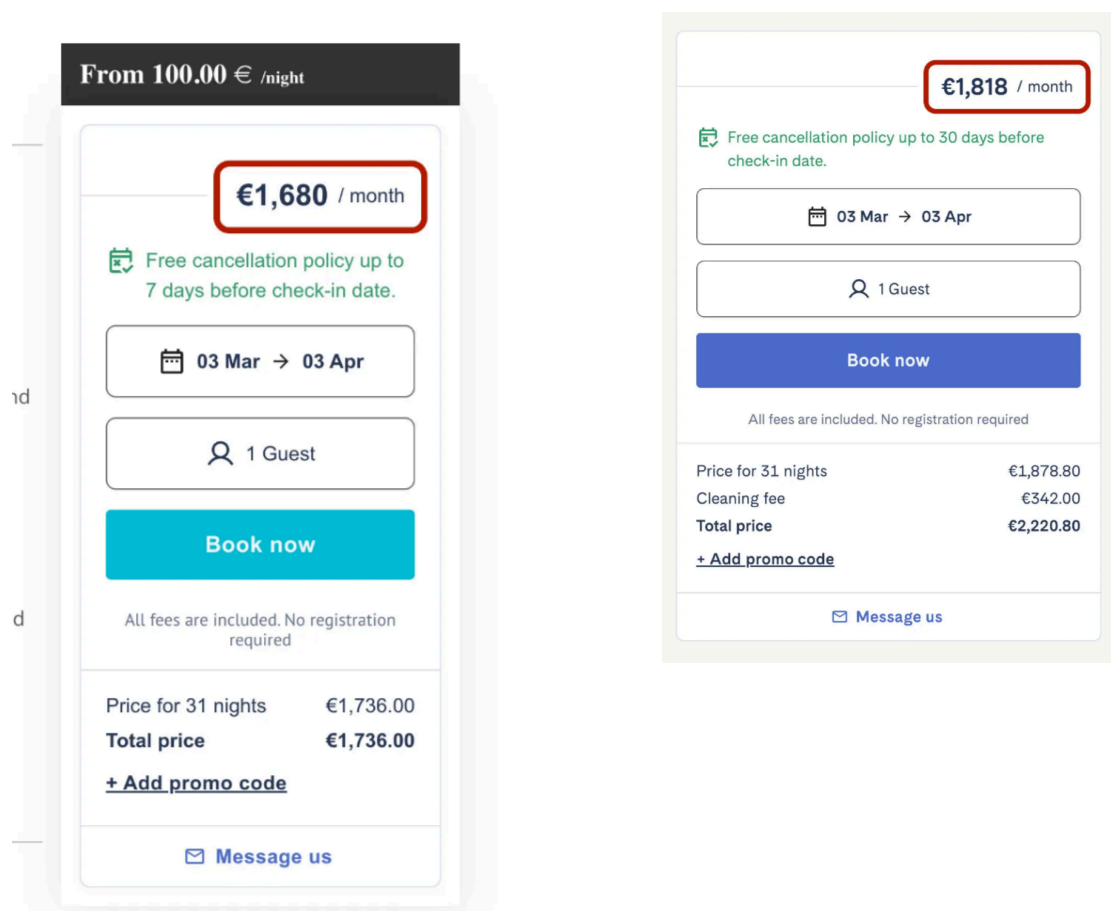
Cancelled by ronan.boiteau on 02/06/2024 8:52 p.m.

Direct Booking Website / Widget

Monthly price shown in booking widget

The booking widget now displays the price per month for mid-term reservations, on properties where the rental category is "Mid-term", or where rental category is "Short-term" and "Can receive mid-term reservations" is set to true.

If a guest selects a stay equal to or longer than the "Mid-term reservation from x days inclusive" value, the price will be shown per month instead of per night. This change applies to all direct booking websites, plus the standalone booking widget.

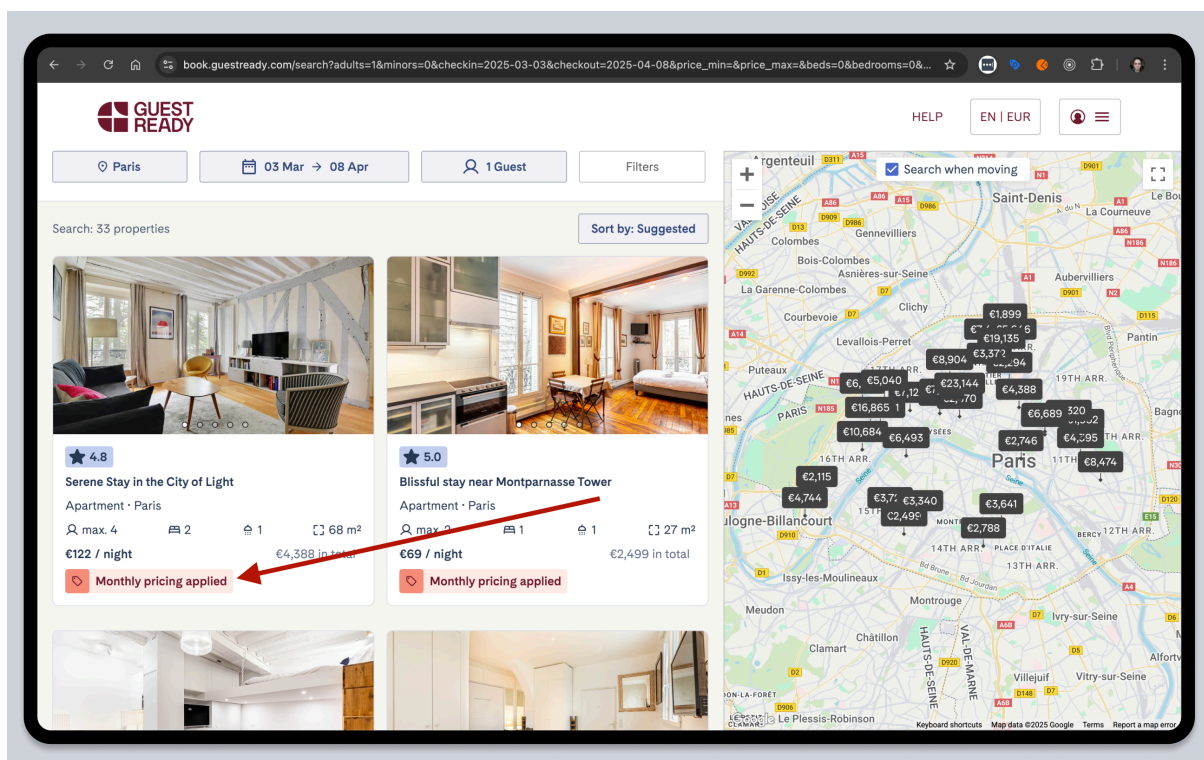
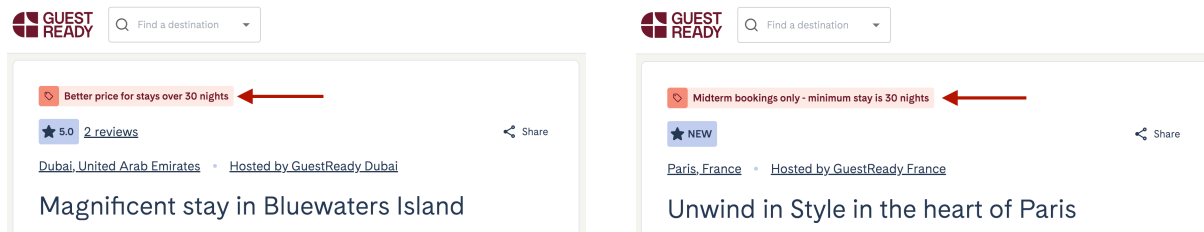


Mid-term pricing highlighted on direct booking websites

Mid-term pricing is now highlighted on the search page & property details pages of direct booking websites.

- If a guest selects dates on the search page, a badge will be shown on any properties which have mid-term pricing applied for those dates.

- If a property is mid-term only, guests will see a message on the property details page indicating that the property is mid-term only
- If a property is short-term but accepts mid-term reservations, guests will see a messaging indicating that better prices are available for mid-term reservations



Guest Space

Stay extension - Automation in guest space

We have released the stay extension in the guest space, allowing guests to extend their stay directly in the guest space, without having to create the extension on the staff side. The most important part is that the extension would be validated only if the reservation extension is paid on the guest side (as any other direct booking).

You can enable *Manage stay extension in guest space* at office level. By default this field is disabled. Note that there is a new field *Minimum advance time for extension on check-out day** (set

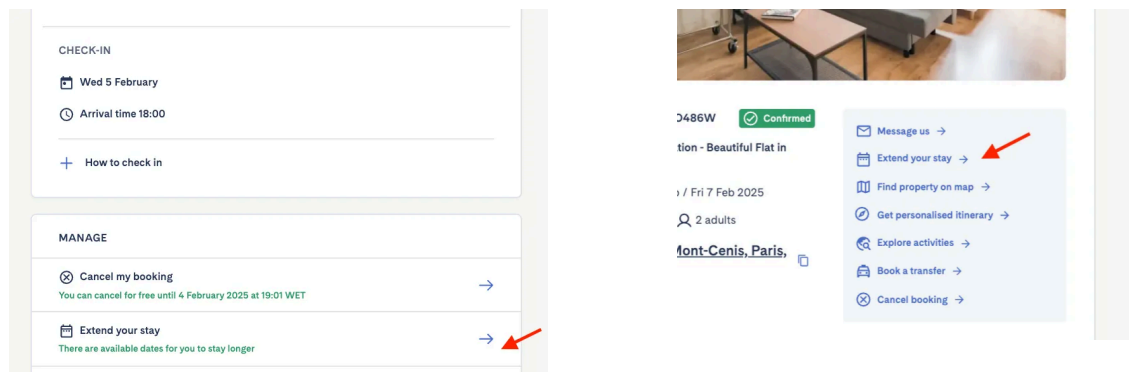
by default to 3 days): guests would be able to extend their stay after check-out only until X days before check-out date. After that date, the extension would not be possible anymore in the guest space, however would still be possible to be done on staff side, if dates are available.

Guest space: Once enabled at office level and if dates are available before or after the reservations, guests will see the action "Extend your stay" on top of the page but also in the *Manage* section of the details page. To confirm the extension, guest must proceed to payment right away. Prices are calculated automatically based on prices for the platform set for extension set at office level, excluding cleaning fees (same logic applies as the one for extension managed by staff directly in RentalReady). Once payment is collected, extension is confirmed and extension is created in RentalReady. Guest will receive an email with the new dates of his stay.

Who can extend their stay?

- Any guest, from any OTA!
- No need to have a guest space account, it can be done directly from the public guest space link

Cancellation of extension: It won't be possible for the guest to cancel both original reservation and extension all at once: first he would need to cancel the original reservation, then the extension will appear as a stand alone in the guest space, where it can then be cancelled as well.

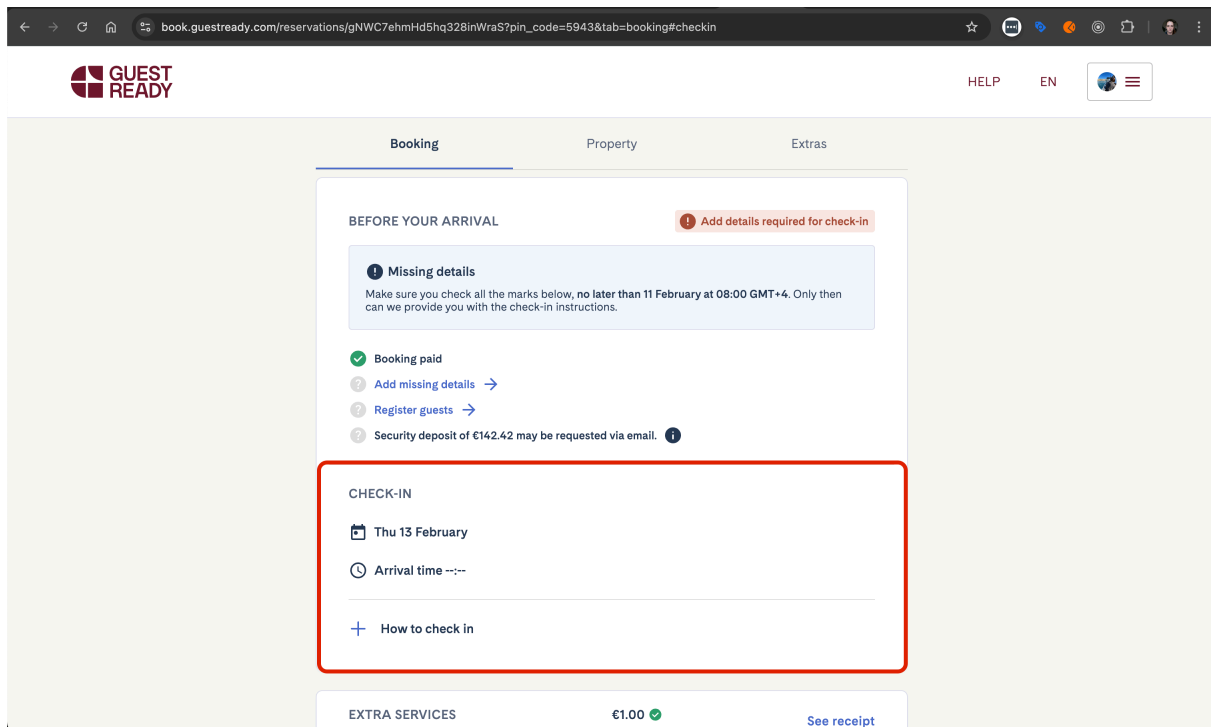


Links to specific tabs in guest space

- It's now possible to link to a specific tab on the guest space reservation details pages, so that users see the tab content right away when opening the page: https://book.guestready.com/reservations/gNWC7ehmHd5hq328inWraS?pin_code=5943&tab=extras
- Possible tab options are **booking**, **property** and **extras**
- For offices with no upselling items, the "extras" tab won't be shown, and in this case users will just see the default tab based on the status of their reservation ("Property" tab if the reservation is ongoing, "Booking" tab otherwise)

Link to check-in section of booking tab

- It's also possible link directly to the check-in instructions section, by adding **tab=booking#checkin** to the URL, eg. https://book.guestready.com/reservations/gNWC7ehmHd5hq328inWraS?pin_code=5943&tab=booking#checkin
- The guest will automatically be scrolled to the section highlighted in the screenshot



RentalReady API

New webhook for Rental Updates

We've added a new webhook to track property status changes!

Now, we'll detect it in real time whenever there is change on a rental.

For example, if the rental switches between live and inactive status.

Webhook name: rental.updated