

PMS RentalReady Releases 12.2025 (December)

Channel Manager

1. Limited sync for Airbnb

Limited sync for Airbnb is supported again.

It's especially necessary for property managers using amenity metadata or property tour.

Until it's supported within RentalReady directly.

2. Amenities Update — Cleanup, Organization, and Improvements

We've performed a full review of the amenities in RentalReady to improve UI clarity, make management easier for Property Managers, and strengthen alignment with OTAs.

- New amenities added & mapped with OTAs
- A few amenities were merged because they were rarely used or didn't map clearly to OTA categories.
- Removed unmapped amenities that were not used by any property
- We've added Hotel-level pool amenities and mapped them for better clarity until Metadata exists in RR.
- Some unused or unmapped amenities were removed to clean up the RentalReady UI and simplify management.
- Amenities have been reorganized into clearer categories to make browsing and management more intuitive. Previously we had ton of amenities in the "other" category - now its no longer the case

(Nextpax amenities improvements will come soon)

The following amenities were added and mapped with OTAs to improve RR ↔ OTA consistency:

- Body soap - (airbnb, booking.com)
- Conditioner - (airbnb, booking.com)
- Shower gel - (airbnb)
- Room darkening shades - (airbnb)
- Free airport transfer - (airbnb, booking.com)
- Paid airport transfer - (airbnb, booking.com)
- Theme room - (airbnb)
- Mini fridge - (airbnb, booking.com)
- Rice maker - (airbnb)

- Hammock - (airbnb)
- Outdoor kitchen - (airbnb)
- Sun loungers - (airbnb, booking.com)
- Single level home - (airbnb)
- Pizza oven - (airbnb)
- Heated floors - (airbnb)
- Fire pit - (airbnb)
- Universal adapter - (booking.com)

Some unused or unmapped amenities were removed to clean up the RentalReady UI and simplify management:

- not_suitable_for_children
- shared_spaces
- potential_noise
- baroque
- Swings
- wedding
- Fire TV
- rainwater_harvesting
- organic_food
- empire
- gloves_available
- heights_with_no_fence
- animals
- limited_amenities
- weapons
- recycled_paper_
- city_skyline_view
- sustainable_materials
- not_suitable_for_children
- ecological
- sustainability_projects_support
- potential_noise
- disabled_parking_spot
- steam_cleaner

- renewable_energy_system
- antique
- historical
- contemporary
- Romantic
- requires_stairs
- limited_parking
- minimalist

3. Pool Improvements and New Mappings for Booking.com

We've added the following Hotel-level pool amenities and mapped them for better clarity until Metadata exists in RR:

- Paid Indoor pool — Pool / Indoor / All year / Paid / All ages
- Paid Indoor pool (seasonal) — Pool / Indoor / Seasonal / Paid / All ages
- Kids only indoor pool — Pool / Indoor / Free / Kid's Pool
- Paid Outdoor pool — Pool / Outdoor / All year / Paid / All ages
- Paid Outdoor pool (seasonal) — Pool / Outdoor / Seasonal / Paid / All ages
- Kids outdoor pool — Pool / Outdoor / Free / Kid's Pool

Existing pool amenities were also mapped accordingly:

- Indoor pool — Pool / Indoor / All year / Free / All ages
- Indoor pool (Seasonal) — Pool / Indoor / Seasonal / Free / All ages
- Outdoor pool — Pool / Outdoor / All year / Free / All ages
- Outdoor pool (Seasonal) — Pool / Outdoor / Seasonal / Free / All ages

Removed from hotels - but kept on Property:

- Private Pool
- Shared Pool
- Kids Pool

Property

1. Property Access section improvements

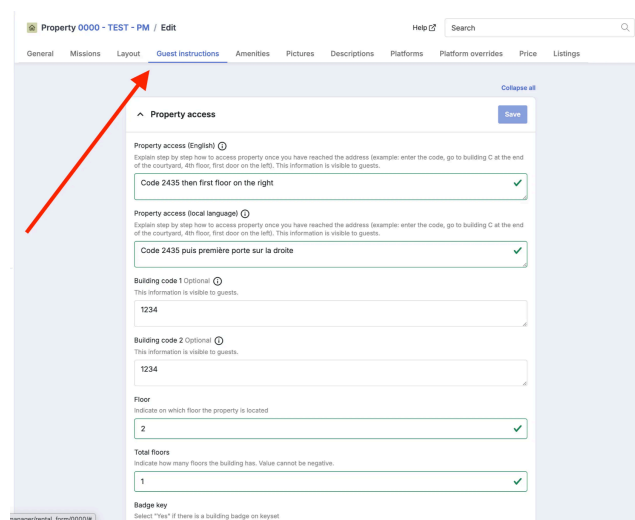
We've moved property access information into its own section in the Guest Instructions tab. This includes:

Property Access — Access instructions (English and local language), building codes, floor information, access badge settings, building key, intercom details, mailbox name, and lift code.

This section is now a separate card in the Guest Instructions tab, making it easier to find and update property access details. Remember you can expand/collapse all the cards via the button at the top to more easily find fields on the page.

What's coming next: We'll gradually add more sections to the Guest Instructions tab as separate collapsible cards (we'll refer the previous releases to keep everything easy to follow):

- Key Management
- Parking and Transportation
- Practical Information (WiFi, house rules, info for guests, welcome basket)
- Self Check-in Instructions
- Check-out Instructions



The screenshot shows the 'Property 0000 - TEST - PM / Edit' interface. The 'Guest Instructions' tab is active. A red arrow points to the 'Property access' section, which is expanded. The form contains the following fields:

- Property access (English)**: Code 2435 then first floor on the right (checked)
- Property access (local language)**: Code 2435 puis première porte sur la droite (checked)
- Building code 1 Optional**: 1234 (checked)
- Building code 2 Optional**: 1234 (checked)
- Floor**: 2 (checked)
- Total floors**: 1 (checked)
- Badge key**: Select "Yes" if there is a building badge on keypad

2. Mid-term logic revamp

We have simplified the logic to mark a property as available for mid-term reservations. Previously, we had 2 separate settings:

- Fields in the property edit form: "Rental category" + "Can receive mid-term reservations"
 - Used to allow mid-term reservations on the direct booking website
- Special amenity "Long Term Rentals Available"
 - Used to control the generation of mid-term prices
 - Used to synchronise the mid-term status with OTAs

Now the amenity "Long Term Rentals Available" has been deleted. To make a property available for mid-term reservations, you can simply go to the property edit form and either:

- or set the rental category "Short-term" + tick the field "Can receive mid-term reservations" below
- set the rental category as "Mid-term" (for mid-term only properties)

This is now enough to generate mid-term prices and synchronise them with the OTAs + the direct booking website.

As part of this change, we automatically migrated all the properties marked as "short-term" + amenity "Long Term Rentals Available" to the new setup with "short-term" + "can receive mid-term reservations".

3. Available property search improvements

We just released a few small improvements in the available property search:

- New button to navigate directly to the page to create a reservation
- Redesigned the copy buttons
- Slightly adjusted the filter styles to align them with the other pages

The screenshot displays a property search interface with two main sections: 'Reservation' and 'Property'. The 'Reservation' section includes fields for 'From / To' (2025-12-11 to 2025-12-11), 'Price' (with a 'To' field), 'Guests' (Type here), 'Reservation platform' (Type and select), 'Sort' (dropdown), 'Price representation currency' (EUR), a checked checkbox for 'Always display airbnb listing', and a 'Reference for distance' field (Enter a location). The 'Property' section includes fields for 'Minimum number of bedrooms' (2), 'Minimum number of bathrooms' (Type here), 'Post code' (Type here), 'Rental category' (Select), 'Average rating' (Select), 'Office' (Type and select), 'Neighbourhood' (Type and select), 'Amenities' (Type and select), 'Tags' (Type and select), 'Premium class' (Select), and 'Self check-in' (Select). A 'Search' button is located at the bottom left. A 'D.J.D.T.' logo is visible in the top right corner.

4. Key Management section improvements

We've moved key management information into its own section within the "Guest Instructions" tab. This includes: key strategy selection (padlock, KeyNest, Igloohome, Nuki, Seam integrated lock, etc.), Igloohome lock ID with validation, key observations, key sets total, extra key for guests option, and Nuki/integrated lock "belongs to PM" checkboxes. This is now a separate card for easier finding and updating.

What's coming next:

- Parking and Transportation
- Practical Information (WiFi, house rules, info for guests, welcome basket)
- Self Check-in Instructions
- Check-out Instructions

5. Rental form general tab save button improvements

We've updated all general tab sections so save buttons are disabled until changes are made. This prevents accidental saves and makes it clear when changes are pending.

What changed:

- Save buttons are disabled on initial load
- Save buttons enable automatically when any field is modified
- Save buttons disable again after successful save
- Applies to all forms: General, Owner & Contract, Property License, Property Info, Insurance/Deposit/City Tax, Property Access, Departure, Practical Information, Self Check-in, Check-in Instructions, Labels, GR Setup, Referral/Affiliate Program, Mid-term Rental, and Invoicing Details

6. Listing tab revamped

The update includes not only a visual redesign but also improvements to the underlying logic.

You can now create listings on your direct booking website and add any external listing link.

Active listings

RENTALREADY PMS Listing ID: 6211 [Platform listing](#) [Disable listing](#)

Add new listing

Connect your listings from various booking platforms. To connect listings from Airbnb, Booking.com, or Vrbo, [continue here](#).

Reservation platform*

No platform ⓘ

Listing URL

URL

Listing ID*

You can find the listing ID inside the URL

Text... ⓘ

Secondary ID

Some platforms may have two IDs

Text...

[Add the listing](#)

7. 90/120 days rule management - Update

Following some changes in the office field logic, note that the second field always needs to be filled at property level as we don't rely on office level anymore.

Note that no change in the logic was done recently, we have just adjusted the help text accordingly.

Maximum number of short-term nights per year

This is the legal limit of nights an owner is authorised to have for short-term reservations following local regulation.

140

Reservation is considered mid-term when stay is longer than (In days)

This is the number of nights after which a reservation is considered mid-term reservation. This field must always be filled at property level.

28

Owner is exempted

Local authorities may grant exemptions under certain conditions. This exemption is not synchronised with the channel manager. If a full exemption is granted, please enter "0" as the maximum number of short-term nights per year. If a partial exemption is granted, indicate the approved number of days in this field.



Offboarding

1. Simplified deactivation flow

We've added a simplified deactivation flow to RentalReady, to allow users to deactivate a property without having to create a deactivation request which is manually approved.

Users can deactivate properties by going to the property detail page, then clicking on "Edit status"

- The "Edit status" menu item is only be visible to users with the permission "staffing | property | Can edit property status in RentalReady"
- From the "Edit status" page, users can deactivate the property if it currently has the status "ACTIVE", or activate the property if it currently has any other status
- Users can add details about the deactivation, but none of the fields are mandatory
- If there are uncanceled reservations on the property, they must be cancelled before the property can be deactivated
- Users can access the page to cancel reservations in bulk
- If a property is inactive, users can activate from the "Edit status" page only if it's already been active in the past. Otherwise, they should use the menu item "Set as active", which will trigger the creation of payout adjustments for onboarding fees and perform other actions that need to be done the first time a property is activated. These actions are not performed when editing the property status from the "Edit status" page
- If a property is inactive, users can only activate it if the mandatory fields are filled in, this is the same logic as on the "Set as active" page

Property status

When activated, all features are turned on and billing for the property starts.

☒ Activate property

Reason for deactivation

Select

Select one or more reasons

Comment

Type here

Additional file

 Upload

Before deactivating this property, 7 reservations must be cancelled in RentalReady.

[Show reservations](#)

 Owner will be informed about the deactivation via email.

Save

2. Updates to deactivation request table

We've made some changes to the deactivation request table (Portfolio > Deactivation requests)

- Only open deactivation requests are displayed
- You can now filter by property status ("Pending deactivation" status is selected by default)
- Filtering by assignee has been removed

We've updated the design of the deactivation request list (accessible via "Portfolio" > "Deactivation requests" in the sidebar)

You can access actions (deactivate/reactivate & edit) and history by clicking on “Show details” in the deactivation request card

Deactivation requests

Help Search

Filters ^

Property status: x Pending deactivation x

Property ID: Type here

Office: x TEST x

Internal offices?: Select

Property manager: Type and select

Clear all Apply

Export CSV

711 - Petit Cocon Test Property Pending deactivation Show details

Reservation

1. Google Travel Reservation Visibility

We now clearly display when a direct booking website reservation is made through Google Travel directly in the reservation header. Until now, this information was only available at the bottom of the reservation page as a tag, making it easy to miss. This small update improves visibility and awareness of reservations coming from Google Travel.

Reservation ID

Actions Mailbox Edit Help

New Past Self check-in

Guest booking ID: [redacted]

Created on 26/09/2023 3:32 a.m. local time through Google Travel

Airbnb listing

From 27/09/2023 3 p.m. To 28/09/2023 11 a.m. Edit

Guest arrived

Extend stay

2 guests (1 adult + 1 child)

1 night

No review See details

Platform name: BOOK.GUESTREADY.COM

Platform Reservation ID: No ID

Platform Listing ID: No ID

Platform ID: No ID

Check-in external comment: Beds needed: 1 Double

Guest ID is no longer available

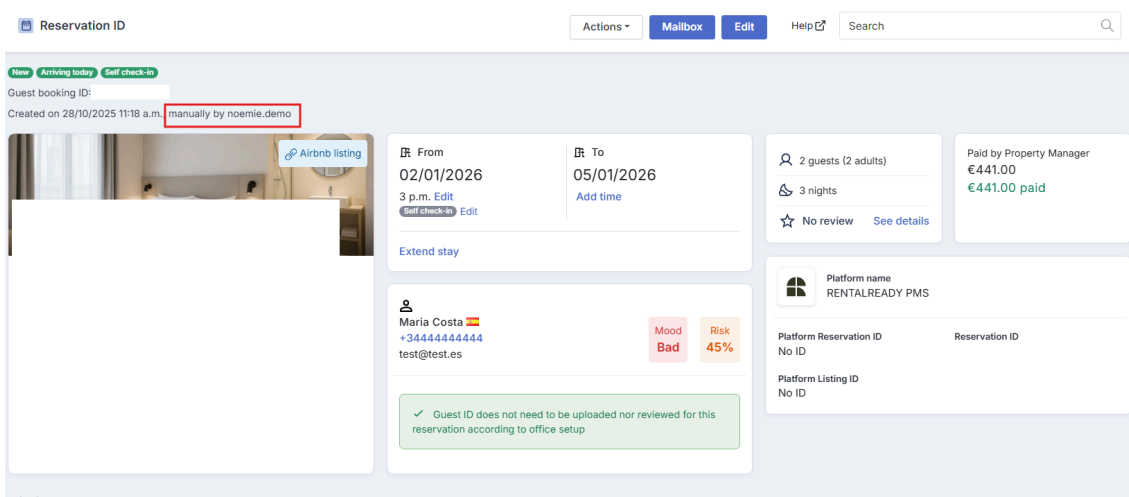
Guest registration not submitted yet

Open registration

2. Displayed metadata for reservations created manually

We’ve added support for metadata on manually created reservations to improve visibility and tracking.

What’s new: Reservation metadata is now displayed on the Reservation Details page and in Inline Calendar reservation details. If a reservation was created manually, it now shows Creation date (as before) + Username of the user who created it.



Guest reviews

1. Translations Now Applied to All Comments in the Review Section

We've expanded translation support across all comments in the review to ensure a clearer and more consistent experience for users.

Previously, translations were applied only to public comments, leaving private comments and replies untranslated. With this update, all comment types — public notes, private notes, and replies — will now be displayed with full translations.

← [Back](#)

Public review

24/11/2025 8:36 a.m.

Ubytování bylo přesně podle popisu hostitele a vypadaly jako na fotkách. Prostory krásně čisté, prostorné, útulné. Denně uklizeno a vyměněné ručníky. Nachází se nedaleko od centra, vše jsme docházely pěšky, ale přímo za rohem se nachází metro a dojezd je okolo 5-10 minut. Snídaně byly skromné, skládaly se zejména z pečiva, džemů, kávy a čaje, ale velmi mile nás překvapily. A co musíme ocenit je čerstvé ovoce! Byly jsme zde moc spokojené a pokud bych se někdy v budoucnu znovu podívala do Porta, určitě bych vzala stejné ubytování! Všele doporučuji.

Translation

The accommodations were exactly as described by the host and looked like the photos. The rooms were beautifully clean, spacious, cozy. Cleaned and towels changed daily. Located not far from downtown, we walked to everything, but there is a metro right around the corner and the commute is about 5-10 minutes. Breakfast was modest, consisting mainly of pastries, jams, coffee and tea, but we were very pleasantly surprised. And what we have to appreciate is the fresh fruit! We were very happy here and if I ever visit Porto again in the future, I would definitely take the same accommodation! I highly recommend it.

Private review

24/11/2025 8:36 a.m.

Ráda bych Vám moc poděkovala za velice krásné a příjemné ubytování. Nečekaly jsme takový komfort a milé prostředí. Doufám, že se do Porta opět někdy vrátím a budu moc znovu využít Vašich služeb.

Translation

I would like to thank you very much for a very beautiful and pleasant accommodation. We did not expect such comfort and nice environment. I hope to return to Porto again sometime and will be happy to use your services again.

Reply to review

26/11/2025 5:02 p.m.

Moc děkujeme, Terezo, za tak krásnou recenzi! Je skvělé slyšet, že ubytování splnilo Vaše očekávání a že jste ocenila čistotu a pohodlí našeho prostoru. Skvělá lokalita umožňuje snadný přístup do centra i díky blízké stanici metra. Jsme rádi, že naše jednoduchá, ale chutná snídaně s čerstvým ovocem byla příjemným překvapením. Jsme potěšeni, že jste se u nás cítila spokojeně a že byste se ráda ubytovala u nás znovu. Vaše doporučení si velmi vážíme a budeme se těšit, že Vás opět přivítáme při Vaší příští návštěvě Porta! GuestReady Team

Translation

Thank you so much, Theresa, for such a lovely review! It is great to hear that the accommodation met your expectations and that you appreciated the cleanliness and comfort of our space. The great location allows easy access to the city centre as well thanks to the nearby metro station. We are glad that our simple but tasty breakfast with fresh fruit was a pleasant surprise. We are delighted that you felt comfortable with us and that you would like to stay with us again. We greatly appreciate your recommendation and look forward to welcoming you again on your next visit to Porto! GuestReady Team

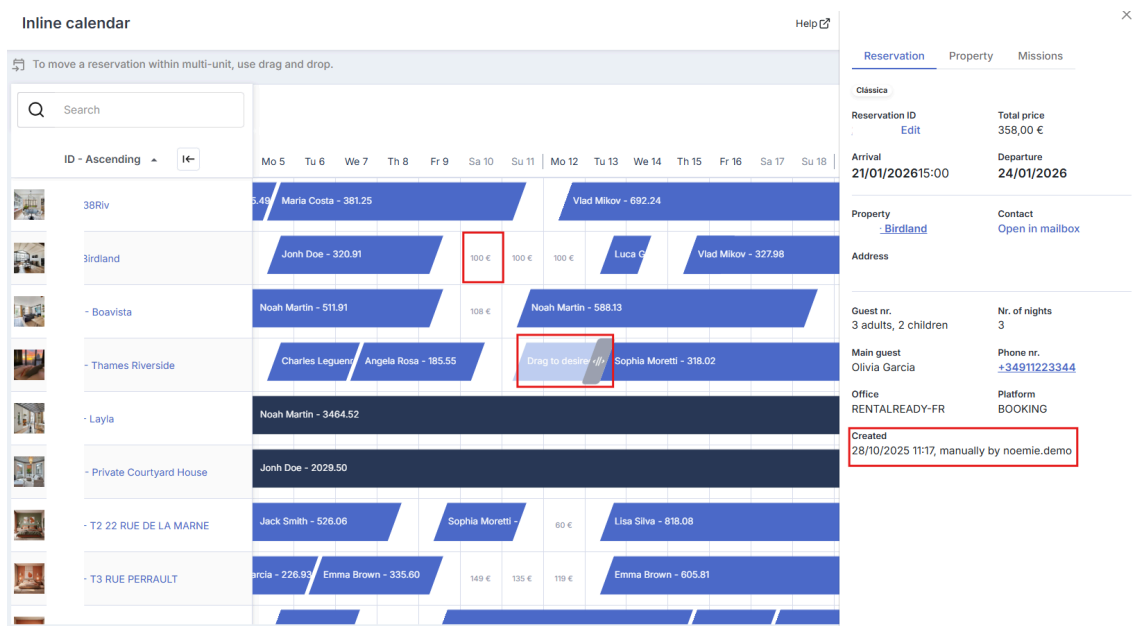
Inline Calendar

1. New Inline Calendar Features

The Inline Calendar has been upgraded with new data visualization options to help you manage rentals more effectively:

- You can now choose what to display in the empty cells of the calendar timeline.
- Show Empty Cell: (Default) Keeps the cells empty for a cleaner view.
- Show Price per Night: Displays the daily price for each available date directly on the calendar.
- Show Min. Stay: Shows the minimum stay requirement for each date.

Note: These new display options are automatically hidden when using the "3 Months" zoom level.



2. Inline Calendar Resize Handle Improvements

We've enhanced the inline calendar with better resize functionality when managing the calendar via double clicking on empty dates. Here's what's new:

Visual Resize Handle

- Added a clear visual indicator on the rightmost edge of elements created when double clicking on empty dates
- Makes it obvious where users need to drag to resize dates (this can still be spotty at times due to some technical constraints)

Smart Date Selection

- Prevents creating reservations on dates that already have bookings (shows error message)
 - Automatically opens the booking modal when the next day is already booked (to avoid confusing auto-resizing)
 - Limits default reservation length to avoid overlapping with existing reservations
 - Ensures new reservation ranges always fit within available date ranges
- We appreciate any feedback regarding experiences with this functionality on mobile devices.

Inline calendar

Help

To move a reservation within multi-unit, use drag and drop.

Q

Search

ID - Ascending

←

Mo 5

Tu 6

We 7

Th 8

Fr 9

Sa 10

Su 11

Mo 12

Tu 13

We 14

Th 15

Fr 16

Sa 17

Su 18

38Riv

5.49

Maria Costa - 381.25

Vlad Mikov - 892.24

birdland

Jonh Doe - 320.91

100 €

100 €

100 €

Luca G

Vlad Mikov - 327.98

Boavista

Noah Martin - 511.91

108 €

Noah Martin - 588.13

Thames Riverside

Charles Leguena

Angela Rosa - 185.55

Drag to desired unit

Sophia Moretti - 318.02

Layla

Noah Martin - 3484.52

Private Courtyard House

Jonh Doe - 2029.50

T2 22 RUE DE LA MARNE

Jack Smith - 526.06

Sophia Moretti -

60 €

Lisa Silva - 818.08

T3 RUE PERRAULT

arcia - 226.93

Emma Brown - 335.60

149 €

135 €

119 €

Emma Brown - 605.81

Reservation

Property

Missions

Classica

Reservation ID

Edit

Total price

358,00 €

Arrival

21/01/2026 15:00

Departure

24/01/2026

Property

birdland

Contact

Open in mailbox

Address

Guest nr.

3 adults, 2 children

Nr. of nights

3

Main guest

Olivia Garcia

Phone nr.

+34911223344

Office

RENTALREADY-FR

Platform

BOOKING

Created

28/10/2025 11:17, manually by noemie.demo

Calendar

1. New Feature: iCal Calendar Sync

iCal Calendar Sync is a new integration that allows Property Managers to seamlessly import external calendar availability and reservations into RentalReady.

Notes

- iCal calendar sync manages availability only. Prices, messages, payments, and guest information are NOT synchronized.
- Automatic sync runs every 15 minutes. Due to this sync frequency, there is a risk of overbooking if reservations are made on external platforms during the sync interval. In the event of an overbooking, property manager will receive an email notification.

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Create iCal calendar sync

Property

6176 - 38Riv

Platform*

iCal Import URL*

https://example.com/calendar.ics

Paste the iCal export URL from your external platform (e.g., Abritel, Vrbo)

☐ Import summary as guest name
If enabled, the event summary will be used as guest name in blocked notes

☒ **Active**
Only active syncs will be processed

Important: iCal calendar sync manages availability only. Prices, messages, payments, and guest information are NOT synchronized.

[Save](#) [Cancel](#)

2. Property Calendar Checkout Time Fix

We've improved how the checkout time is displayed in the Property Calendar.

Previously, the calendar modal always showed a hard-coded "Please leave before 11AM on your departure date" message.

This has now been updated to use the actual maximum check-out time configured for each property.

Manage your calendar

[Block/unblock](#) [Update the price](#) [Update booking rules](#) [Details \(suggested price\)](#)

Property is

☐ Available for guests

☒ Unavailable for guests

From

04/12/2025 16:00

To

05/12/2025

Please leave before 10:00 on your departure date

Cleaning before

Full cleaning / Owner bedding

Cleaning after

Full cleaning / Cohost Partners bedding

This will cost you £0.00

3. Calendar Icon Styling Updates

Updated mission icon styling in the booking calendar

- All mission icons (cleaning, extra, check-in, self check-in) now use consistent styling
- Added purple background with purple icon fill for active missions
- Added hover states with darker purple background
- Cancelled missions display with red background and white icon
- All icons now have consistent padding, border-radius, and sizing

Added check-in and self check-in mission icons to the calendar

- Check-in and Self check-in missions display with door icon
- Both follow the same styling as other mission types

Updated maintenance/issue icons to match mission icon styling

- Issue icons (exclamation mark) now use the same visual treatment as mission icons
- Consistent appearance across all calendar event types

The screenshot displays a monthly booking calendar for January 2026. The interface includes navigation arrows, a title 'January 2026', and a 'Customise view' dropdown. The calendar grid shows days of the week (Mon-Sun) and dates. Various mission types are represented by icons: a door icon for check-in/self check-in, a star for favorites, and an exclamation mark for issues. Pricing is shown in blue boxes, and a 'Blocked' status is indicated by a grey bar. The calendar shows several missions with names like Jack Smith, Maria Costa, B. Vlad Mikov, and B. Lisa Silva, along with their respective prices and durations.

Mon	Tue	Wed	Thu	Fri	Sat	Sun
29 €716.60 [Door Icon] [Star Icon]	30 [Door Icon]	31	1	2 [Exclamation Mark Icon]	3	4
Jack Smith €425.49						
5 €425.49 [Door Icon] [Star Icon]	6	7	8	9	10	11 [Door Icon] PRICE €82 MIN. STAY 30
Maria Costa €381.25						
12 [Door Icon]	13	14	15	16	17	18
B. Vlad Mikov €692.24						
19	20	21	22	23 €110 30 [Door Icon]	24 €115 30	25 [Door Icon] [Exclamation Mark Icon] [Star Icon] €87 30
Blocked						
B. Vlad Mikov €692.24						
26 €75 €70 30	27 [Door Icon]	28	29	30 €109 30 [Door Icon]	31 €116 30	1 [Door Icon] €86 30
B. Lisa Silva €244.63						

Missions

1. Easier Tracking for Previously Uploaded Images in Missions

We've improved the duplicate image alert to make it easier for staff users to see in which missions duplicated files were previously uploaded. What's new?

- The old error alert has been replaced with a clearer, more informative warning alert.
- The alert now includes:
 - The date of the original upload, and
 - A direct link to the mission where the image was previously uploaded.



HomeReady

1. Creating a ticket now always opens a new tab

- From index page (button "New ticket")
- From other features:
 - from property (Options > Open a ticket)
 - from mission incident (column "Actions" > open a ticket)
 - from property audit (Tab reviews > Actions > Open a ticket)
 - from checklist result page (button "Open a ticket")
 - from quality dashboard (Action > Open a ticket)
 - from portfolio (Actions > Open a ticket)
 - Reservation page (Actions > Open a ticket)
 - Child ticket from ticket page (different) - (Section "Sub tickets" > "New")

Direct Booking Website

1. Hotel description field added

- A Description field is now available on the Hotel edit page in RentalReady

- Only the English description is mandatory
- The hotel description will be displayed on Direct Booking Website on the Hotel page, under the "About" section
- +A new header section has been added at the top of the Hotel edit page, displaying the Hotel ID, name, and address

× Multi-unit settings • H232
 Save

H232
GuestReady - Music Scale Studios
 Rua da Balnearia 5, Porto, Portugal

DESCRIPTION

English Portuguese

 Description*
 Hotel listing description will be displayed on booking platforms. Max. 2000 characters

This is a test description text

ACCESS
 Information is not shared with guests. Empty fields will be hidden.

Does the building have any of these access points?
 Select all that apply

☐ Building code
 ☐ Building badge key
 ☐ Smart lock
 ☐ Video doorbell

This accommodation is managed by GuestReady

At GuestReady, we provide guests with comfortable stays and help hosts manage their properties within professional standards. We bring together the feeling of home and hotel-like service.

Best rate
 Get the best deals by booking directly with us.

Best cancellation policy
 Book directly and enjoy maximum flexibility.

24/7 Priority support
 Round-the-clock assistance just for you.

Do you have a question about your reservation?
 Sign in through your email and contact us through the [Inbox](#).

+ Good to know

- About

This is a test description text

Guest Space

1. Ability to enable amenities list and instructions and property guide in guest space before check-in

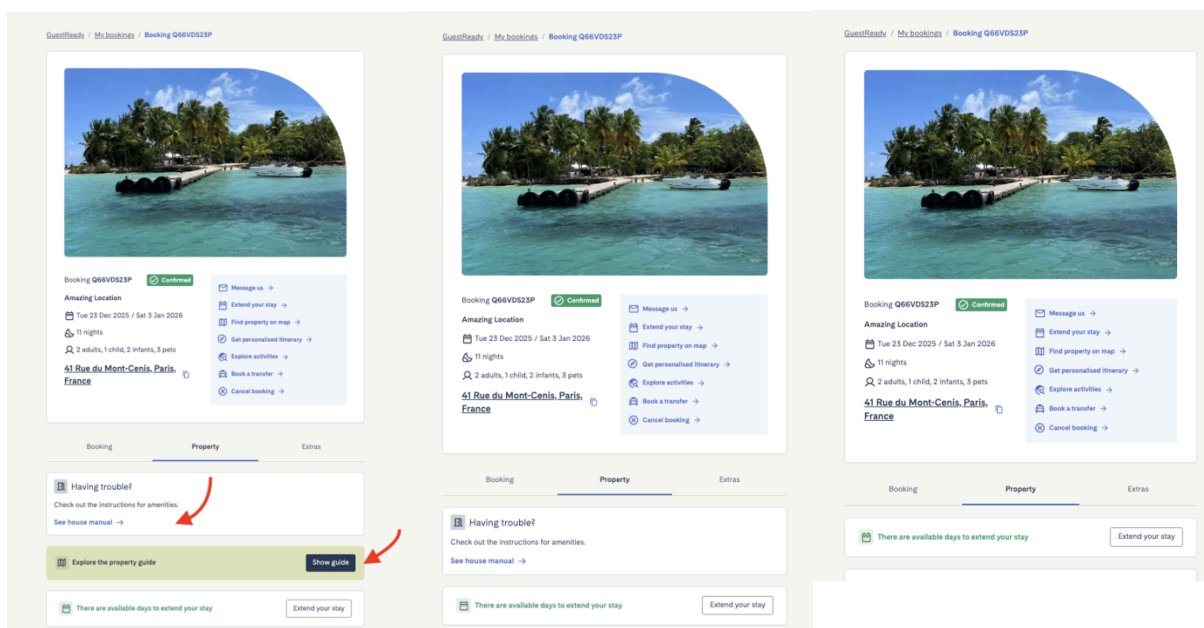
Previously, we were never showing amenities list and instructions nor property guide in guest space if the reservation was "Ready for check-in" or during guest space.

Now, we have two offices set up to see these informations at all time:

- Always display amenities list and instructions in the guest space before check-in. If enabled, amenities and instructions will be displayed before check-in
- Always display property guide in the guest space before check-in. If enabled, property guide will be displayed before check-in

You can see in the screenshots how the three different set ups look like on guest space side.

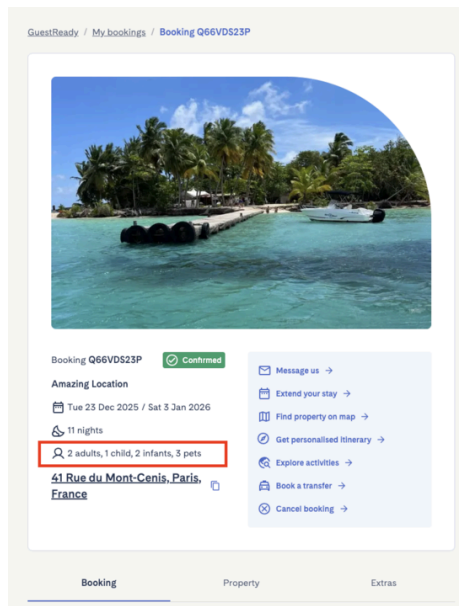
Note that no data migration has been done.



2. Guest space - Number of pets and infants now displayed at reservation level

We have added nr of adults, nr. of children, nr. of infants, nr. of pets

- Rental card used on Payment page, PCI form, Feedback page
- Rental details in reservation list
- Reservation detail page



3. Past stay data display fix

We've fixed an issue where check-out details became unavailable after check-out time on the day of departure. What's changed: Check-out details are now visible to the guest for the entire check-out day, until 00:00.

Upselling

1. Upselling requests page filters

We added a filter for CI and CO dates in the upselling table.

Pricing

1. Promotion / Rate Rules Sync Improvements

We enhanced synchronization for Promotions and Rate Rules between office and properties, giving Property Managers better control and reliability when managing pricing configurations.

Promotion & Rate Rules Management from Office Promotions and Rate Rules created, updated, or deleted in Office can now be accurately synchronized with Rentals, ensuring consistency.

Key Changes:

- Centralized Control: Promotions and Rate Rules are now better managed directly from Office.
- Update Sync: Updates to Promotions or Rate Rules in Office are applied to Rentals (when user clicks the button "sync to all rentals").
- Delete Sync: Promotions or Rate Rules deleted in Office are removed from Rentals (when user clicks the button "sync to all rentals").
- Button: Changed button from "Actions" + "Apply to all rentals" to a single button "Sync to Rentals" with confirmation box.

Important Notes:

- Changes from Office do not sync automatically. Synchronization ONLY takes place when using the "Sync to Rentals" button.
- Items that are not synced (for example, Promotions or Rate Rules created directly in Rentals) remain unchanged.

Finance

1. Automatic resolution for payment links - Fixed time condition

Context: Payment links for categories `extra_services` and `damages` are handled by a daily automation. This automation checks `paid` payment links after a reservation check-out and automatically creates the resolution, and transfers the money to Property Manager.

Before: The automation only looked at payment links where the reservation check-out date was exactly *N days ago* ($N = 3$ days) *(for performance issue)*.

If a payment link was marked as `Paid` after those 3 days, it was never checked again

That's why some paid payment links stayed unresolved forever

Now: The automation now looks at all reservations that ended 3 days ago or less. All eligible payment links are automatically processed to resolution as expected

Impacts:

- If a payment link is paid late (for example, 10 days after the reservation ended)

⇒ it will still be picked up by the next daily run

- No manual follow-up needed from finance team

2. Invoicing Engine - New option to fully disable RR invoice generation

Before

Property managers had to use one of the existing invoicing engines (RR, Hostkit, or Magnifinance). There was no way to completely turn off invoice generation on RR's side, which could lead to duplicate invoices when an external system was used.

Now

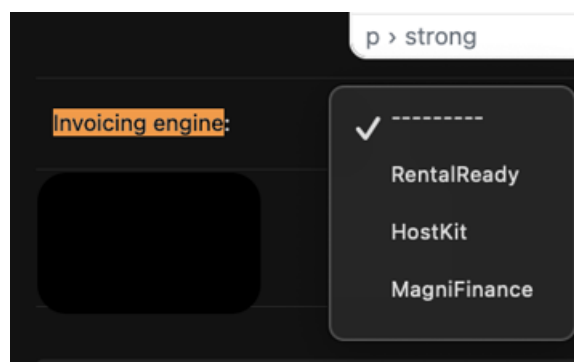
- New option in the invoicing engine dropdown: NONE
 - When selected, RR will not generate any invoices for the property manager
- Existing flows for CSV exports, reporting, and accounting continue to work without disruption

Notes

- Use this option if your PM relies on a third-party invoicing system and wants to prevent double invoicing

Access and migration

- Available in ADMIN only
 - *Property Managers > invoicing engine dropdown > select "-----"*
- No migration ; new option can be selected immediately for any property manager
- Selecting the new option won't delete past invoices



3. Payout adjustment – new invoice date picker

You can set a custom invoice date when creating a payout adjustment manually.

Before: When creating a payout adjustment, both the activation date and creation date were always set to "today". This meant you couldn't backdate a payout adjustment, which caused issues for monthly expense reporting. In the owner space, transactions are displayed based on the creation date, even if the expense actually belonged to a previous month.

Now:

- New optional date picker has been added to all payout adjustment forms:
 - "normal" payout adjustment
 - recurrent payout adjustment
 - mission payout adjustment
- If selected, the date becomes the invoice / creation date of the PA
- If left empty, the date stays "today"'s date
- In the owner space, the transaction will appear based on this invoice date.
- The invoice serie number continue to follow the invoice order

← [Back](#) Edit payout adjustment

Maintenance

Price of purchase*

Service fee*

Without VAT

☐ Invoice under owner's name?
 (if yes, please submit invoice)

Receipt file

Choisir un fichier

Aucun fichier choisi

If an invoice, should be in the name of the owner

Property*

Payout adjustment comment

Visible to the owner - please be as precise as possible

Supplier name

Service fee note

Visible to the owner

Internal note*

Please add reservation ID if this charge or refund is related to a reservation

☐ Send invoice to finance team

Invoice date

Select date

Custom invoice date for reporting and owner transactions

Create

**New: invoice date picker
(optional)**

4. Invoices now generated at Checkout +1 day - when not using RentalReady payment system

We've improved invoice timing so completed bookings appear earlier, making owner payouts faster and easier.

Before:

- Invoices were generated 5 to 10 days after check-out (*still the case when payment system is activated*)
- Because bookings appear in the Owner Space → Transactions tab only once an invoice exists, some end-of-month stays were missing when Property Managers prepared owner payments.

Now:

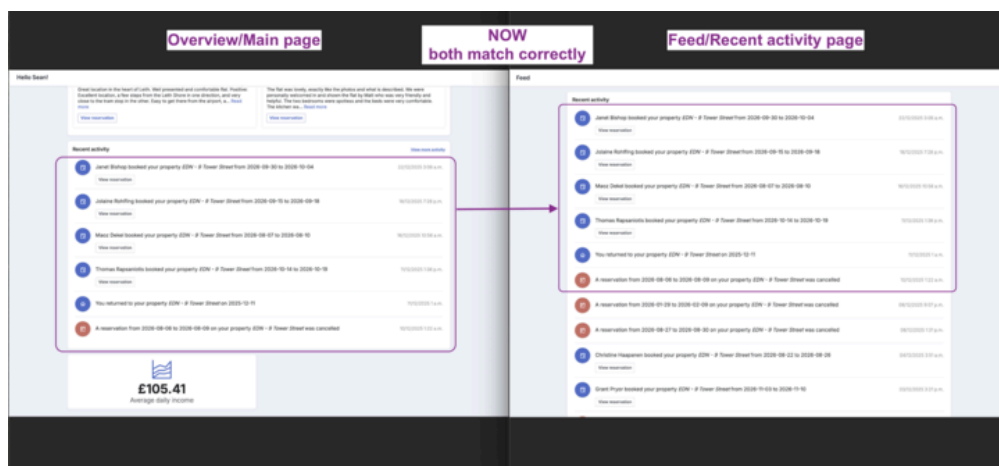
- Invoices are generated 1 day after check-out (only when payment system is disabled)
- Bookings are visible right away in the Owner Space → Transactions tab and ready for owner payment

Owner

1. Owner Space – Overview page: Recent activity preview

The Recent Activity preview now shows the latest actions correctly.

- The preview is ordered chronologically
- and matches the full Recent Activity page



2. Owner Space – “Amount sent by platform” update

Exports now reflects the total amount sent by the platform for all reservations.

The column is renamed “Amount sent by platform”. And shows the **total amount sent by the platform** across all payment gateways.

3. Owner Space – Transaction report - Date ordering fixed

Transactions are now ordered chronologically by start date (oldest first). It applies to PDF exports in the Transactions tab.

TRANSACTIONS STATEMENT

Bookings now ordered by start date

Booking ID	Guest	Platform	Start date	End date
		Airbnb	2025-09-26	2025-10-01
		Airbnb	2025-09-26	2025-10-01
		Airbnb	2025-10-02	2025-10-07
		Airbnb	2025-10-02	2025-10-07
		Airbnb	2025-10-07	2025-10-10
		Airbnb	2025-10-10	2025-10-13
		Booking.com	2025-10-13	2025-10-14
		Booking.com	2025-10-14	2025-10-15
		Booking.com	2025-10-15	2025-10-20
		Airbnb	2025-10-20	2025-10-24
		Airbnb	2025-10-24	2025-10-29
				Total

4. Owner Space – Expanded transaction summary

The summary box now provides more detailed information for owners. It includes:

- VAT (split if multiple rates apply for office VAT and cleaning VAT)
- Rental income
- Property manager commission
- Cleaning fees
- Platform fees
- Payment fees

- City tax

Owners can now see a complete overview of key financial metrics at a glance.

FROM	TO
TRANSACTION STATEMENT	
Period 1 October 2025 - 31 October 2025	Property
New total lines in the summary box	
SUMMARY	
Net income	£23,823.40
VAT on Reservations	£1,051.65
VAT on Payout Adjustments	£0.00
Property Manager commission	£5,345.55
Rental income	£35,636.85
Cleaning fees	£0.00
Platform fees	£6,171.41
Payment fees	£176.49
City tax	£0.00
Payout adjustments	£0.00
Resolutions	£0.00
TOTAL INCOME	£23,823.40

5. Owner Space – CSV export: VAT columns

CSV exports now include VAT for all fee types, matching the PDF reports:

- property manager commission
- cleaning fees
- payment fees
- platform fees

Notes:

- Others columns remain unchanged
- values are GROSS, so user should not sum the columns
 - example:
 - visible in the report:
 - column PM commission = 100 <= GROSS amount

- column VAT = 20% $\Rightarrow$ 20 <= VAT amount
- not visible:
 - net amount PM commission = 80
- $\Rightarrow$ the total PM com = 100 ; not 120

	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD
	Traveller	Check In	Check Out	Number Of Nights	Net Income	Rental Price	Platform Cleaning Fees	Invoiced Cleaning Fees	Vat Cleaning Fees	Payment Fee	Vat Payment Fee	Platform Fee	Vat Platform Fee	City Tax	Property Manager Commission	Vat Commission	Payout Adjustment Type	Payout Adjustment Category	Payout Adjustment Status	Payout Adjustment Price Of Purchase	Payout Adjustment Service Fee	Purchase Comment
1																						
2				5	3 363.92	566.0	85.0	0.0	0.0	0.0	0.0	117.18	0.0	0.0	84.9	14.17						
3				5	2 209.56	363.0	75.0	0.0	0.0	13.14	2.19	85.85	0.0	0.0	54.45	9.08						
4				5	4 207.60	330.0	75.0	0.0	0.0	0.0	0.0	72.9	0.0	0.0	49.5	8.25						
5				5	3 299.49	447.0	0.0	0.0	0.0	0.0	0.0	80.46	0.0	0.0	67.05	11.18						
6				5	2 237.96	378.0	85.0	0.0	0.0	0.0	0.0	83.34	0.0	0.0	56.7	9.45						
7				5	2 207.60	330.0	75.0	0.0	0.0	0.0	0.0	72.9	0.0	0.0	49.5	8.25						
8				5	2 144.62	236.0	75.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
9				5	1 43.46	96.8	75.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
10				5	5 261.87	411.0	75.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
11				5	2 192.19	307.0	75.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
12				5	2 202.91	323.0	75.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
13				5	2 144.62	236.0	75.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
14				5	2 261.42	360.0	45.0	0.0	0.0	0.0	0.0	14.58	0.0	0.0	54.0	9.0						
15				5	1 62.86	118.0	90.0	0.0	0.0	0.0	0.0	37.44	0.0	0.0	17.7	2.95						
16				5	3 267.91	420.0	75.0	0.0	0.0	0.0	0.0	89.09	0.0	0.0	63.0	10.5						
17				5	2 113.13	189.0	75.0	0.0	0.0	0.0	0.0	47.52	0.0	0.0	28.35	4.73						
18				5	2 210.98	301.4	0.0	0.0	0.0	0.0	0.0	45.21	7.54	0.0	45.21	7.54						
19				5	4 363.02	566.0	90.0	0.0	0.0	0.0	0.0	118.08	0.0	0.0	84.9	14.15						
20				5	2 113.13	189.0	75.0	0.0	0.0	0.0	0.0	47.52	0.0	0.0	28.35	4.73						
21				5	2 94.35	165.0	90.0	0.0	0.0	0.0	0.0	45.9	0.0	0.0	24.75	4.13						
22				5	5 460.86	708.0	75.0	0.0	0.0	0.0	0.0	140.94	0.0	0.0	106.2	17.7						
23				5	2 176.11	283.0	75.0	0.0	0.0	0.0	0.0	64.44	0.0	0.0	42.45	7.08						
24				5	15 1599.19	2407.0	75.0	0.0	0.0	0.0	0.0	446.76	0.0	0.0	361.05	60.18						
25				5	3 173.41	283.0	90.0	0.0	0.0	0.0	0.0	67.14	0.0	0.0	42.45	7.08						
26				5	6 766.10	980.0	45.0	0.0	0.0	0.0	0.0	36.9	0.0	0.0	147.0	24.5						
27				5	5 378.45	585.0	75.0	0.0	0.0	0.0	0.0	118.8	0.0	0.0	87.75	14.63						
28				5	3 294.72	460.0	75.0	0.0	0.0	0.0	0.0	96.28	0.0	0.0	69.0	11.5						
29				5	2 144.62	236.0	75.0	0.0	0.0	0.0	0.0	55.98	0.0	0.0	35.4	5.9						
30				5	7 950.80	1206.9	45.0	0.0	0.0	0.0	0.0	45.07	0.0	0.0	181.03	30.17						
31					-20.18												Charged	Others	Paid	-20.18	0.0	Ticket ID 13
32				5	2 144.62	236.0	75.0	0.0	0.0	0.0	0.0	55.98	0.0	0.0	35.4	5.9						
33				5	23 1075.74	1543.23	55.65	0.0	0.0	0.0	0.0	236.0	0.0	0.0	231.48	38.58						
34				5	2 233.65	352.0	85.0	0.0	0.0	0.0	0.0	65.55	10.93	0.0	52.9	8.9						
35				5	8 1008.68	1278.0	45.0	0.0	0.0	0.0	0.0	47.62	0.0	0.0	191.7	31.95						
36				5	3 234.62	333.0	40.0	0.0	0.0	0.0	0.0	13.43	0.0	0.0	49.95	8.33						
37				5	2 141.92	236.0	90.0	0.0	0.0	0.0	0.0	58.68	0.0	0.0	35.4	5.9						
38				5	3 323.0	333.0	75.0	0.0	0.0	0.0	0.0	73.64	0.0	0.0	49.45	8.08						

New VAT details columns in the transaction export

6. Owner Space – Reservations table ordering

Reservations are now displayed clearly by start date.

Note that we plan to re-design this page in 2026.

Overview

Calendars

Accounting

Reservations

Analytics

Properties

More

My account

Reservations

All the properties

All platforms

2025-12-01 to 2025-12-31

Apply filters

Export options

ID	Start date	End date	Rental income	Commission	Cleaning income	Cleaning fee	Platform fees	Payment fees	City Tax	Net earnings	Invoices	Channel invoices	Expected payout amount	Payout amount	Status
78	30/11/2025	03/12/2025	€136.80	€6.84	€50.00	-€89.00	-€36.42	€0.00	0	€83.54	1 Invoice	—	€83.54	€83.54	PAID
Mignion Reservation															
107	30/11/2025	04/12/2025	€326.80	€16.3									€216.70	€216.70	PAID
Mignion Reservation															
67	03/12/2025	05/12/2025	€60.84	€3.0									€20.31	€20.31	PAID
Mignion Reservation															
67	04/12/2025	07/12/2025	€315.90	€15.80	€50.00	-€81.00	-€69.74	€0.00	0	€208.36	1 Invoice	—	€208.36	€208.36	PAID
Mignion Reservation															
62	06/12/2025	08/12/2025	€111.38	€5.57	€50.00	-€69.00	-€33.19	-€5.11	0	€57.51	1 Invoice	—	€57.51	€57.51	PAID
Mignion Reserva															
66	07/12/2025	10/12/2025	€403.65	€20.18	€50.00	-€81.00	-€85.13	-€13.88	0	€262.46	1 Invoice	—	€262.46	€262.46	PAID

Now bookings sorted by start date (from oldest to newest)

NOW bookings sorted by start date (from oldest to newest)

Artificial Intelligence

1. Tickets and reviews removed from MAIA in the context of replying to guests

Before:

- MAIA had access to all issues and all reviews when replying to a guest message, even outdated ones.
- This sometimes led to irrelevant references, confusion, or hallucinations based on very old content (even years old) that resulted in bad replies.

Now:

- Rental tickets are no longer included
- Rental reviews are no longer included

2. Stay Extensions with MAIA — Guest Redirected to Guest Space (No More Auto-Creation)

We've changed how MAIA handles stay extension requests based on your feedback. MAIA does not create stay extensions anymore. Before

- MAIA auto-created stay extensions when possible, locking the calendar prematurely
- Availability and pricing for vague guest message in the context of extensions was not 100% reliable

Now

- MAIA no longer creates stay extensions automatically

Instead, she checks availability and price and sends the Guest Space link, where guests can complete the extension themselves.

- Improved performance on availability and pricing of requested dates even when the guest message is vague

This results in fewer errors, no accidental calendar blocks, and a more reliable extension flow

RentalReady apps

1. New staff notifications

We added new notifications for the RentalReady PMS app. You can turn off a notification anytime in your phone's app settings. The notifications:

- New reservation, notifications
- Canceled reservation, notification
- Last-minute reservation, notification
- Reservation cancelled on check-in day, notification
- Reservation cancelled during guest stay, notification
- Blacklisted guest made a reservation, notification
- Payment resolution created, notification
- New upselling request, notification

- Missing pre check-in form, notification (two days before reservation starts)
- Guest registration not submitted, notification (We send it 2 days after the reservation ended, and the guest registration is not submitted)
- Reservation relocated, notification

2. **We updated the content of the "New reservation" notification for the RR staff mobile app.**

Now we include the property ID, name, and reservation ID at the beginning of the notification! We select the reservation we provide in this order:

1. Any ongoing reservation
2. The closest future reservation
3. The closest past reservation
4. If there are no reservations, we do not provide any property or reservation information.

3. **Owner Space – Mobile App update - Part 1/ Apple**

We've released a new version of the Mobile App to fully support the updated Owner Space accounting experience.

The new mobile version provides full access to the latest transaction reports and accounting summaries, aligned with Owner Space. Owners can now enjoy a consistent experience across web and mobile.

Notes:

- Owners must update their mobile App to access these improvements (need to update to **version 5.4.0**)
- works only with Apple
- Android users will receive the updated app in Q1 2026