

PMS RentalReady Releases 05.2025 (May)

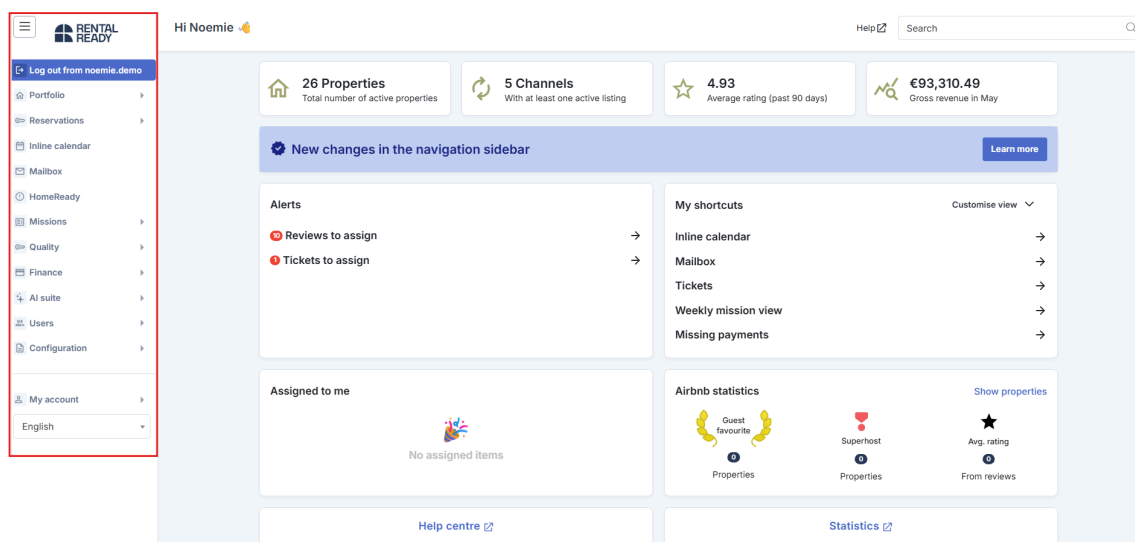
Index page

Sidebar navigation remake

We refreshed the sidebar navigation in RentalReady to make it clearer and easier to find what you need. What changed?

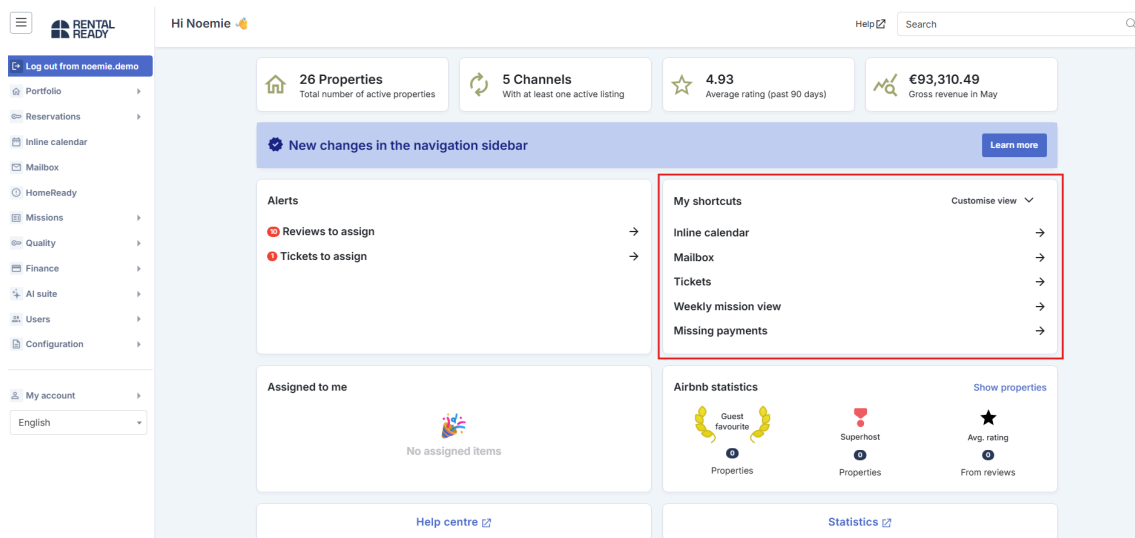
- The sidebar menu was restructured and reordered. You still have all the same features, but some items have moved to new locations.

Need assistance? A help banner was added to the home screen with quick tips and links to our documentation.



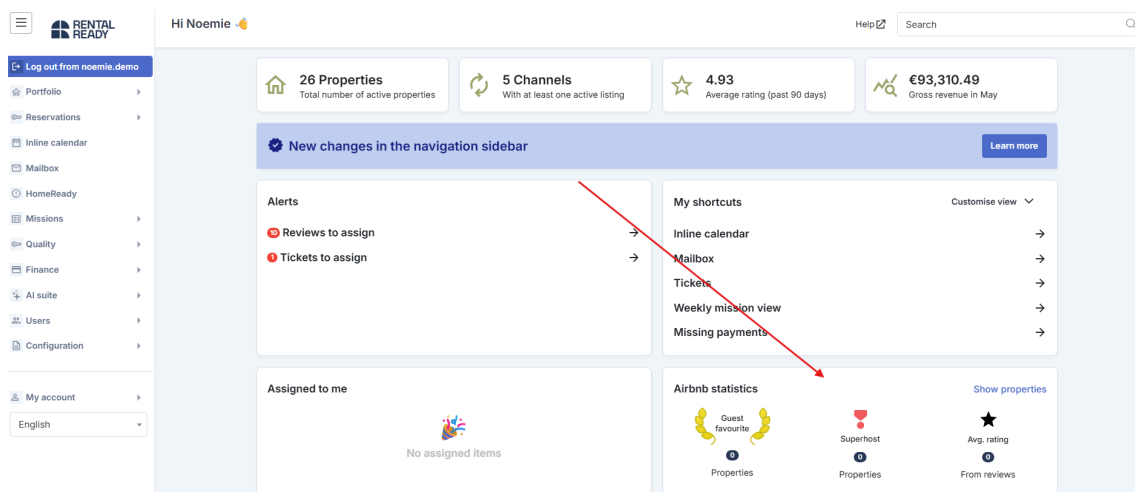
Customise your view

To smooth the transition, you can set up shortcuts to your most-used pages on the homepage—keeping your key workflows just a click away.



Airbnb statistics

You can see the new Airbnb statistics on the Overview page



Channel Manager

Improved Booking.com Listing Status Visibility

In order to improve listings getting stuck during setup:

- These statuses will now appear in the Synchronisation Dashboard, along with brief help text to explain the issue and offer guidance on how to resolve it.
- You'll also see the status in the Rental Listing information - shown *without* help text to avoid visual clutter.

Platforms & listings

Connect new listing

Help

Search

Platform onboarding

Platform offboarding

Listing synchronisation

Platform notifications 224

Filters 1

Clear all

7316 results

Export

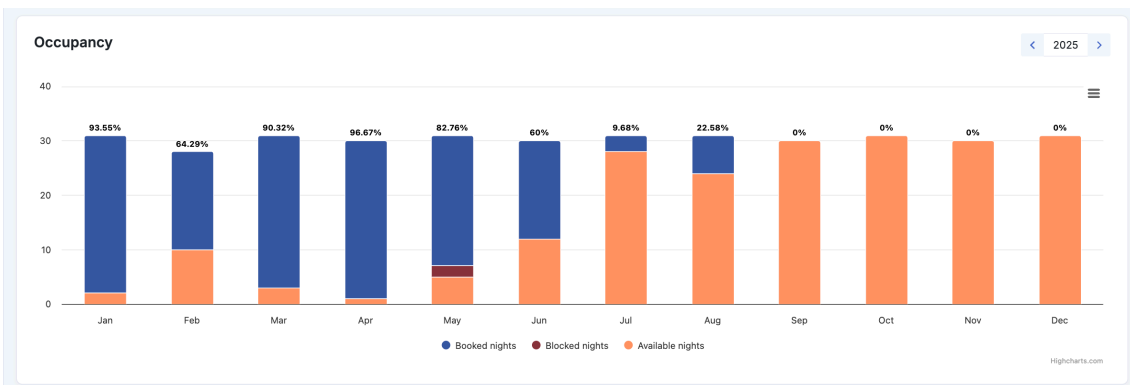
ID	PROPERTY	PROPERTY CHANNELMANA...	PM & OFFICE	PLATFORM DETAILS	LISTING STAT...	CREA...	MODL...	SYNC TYPE	ACTIONS
6575	83	d		BOOKING 313 Listing link	Listed Open / bookable	29 May 2023, 11:25 a.m.	10 November 2023, 8:32 a.m.	full_sync	Switch to partial synchronization
6726	83	b		BOOKING Status: Open / bookable Listing link	Listed Open / bookable	7 June 2023, 10:43 a.m.	10 November 2023, 8:32 a.m.	full_sync	Switch to partial synchronization
6777 Unfixed errors	84	4		The listing is open and accepting bookings. 7314 Listing link	Listed Open / bookable	9 June 2023, 9:59 a.m.	10 November 2023, 8:32 a.m.	full_sync	Switch to partial synchronization
6778 Unfixed errors	8	fc		BOOKING 7314 Listing link	Listed Open / bookable	9 June 2023, 10:20 a.m.	10 November 2023, 8:32 a.m.	full_sync	Switch to partial synchronization

Properties

Property statistics update (Owner space and staff overview)

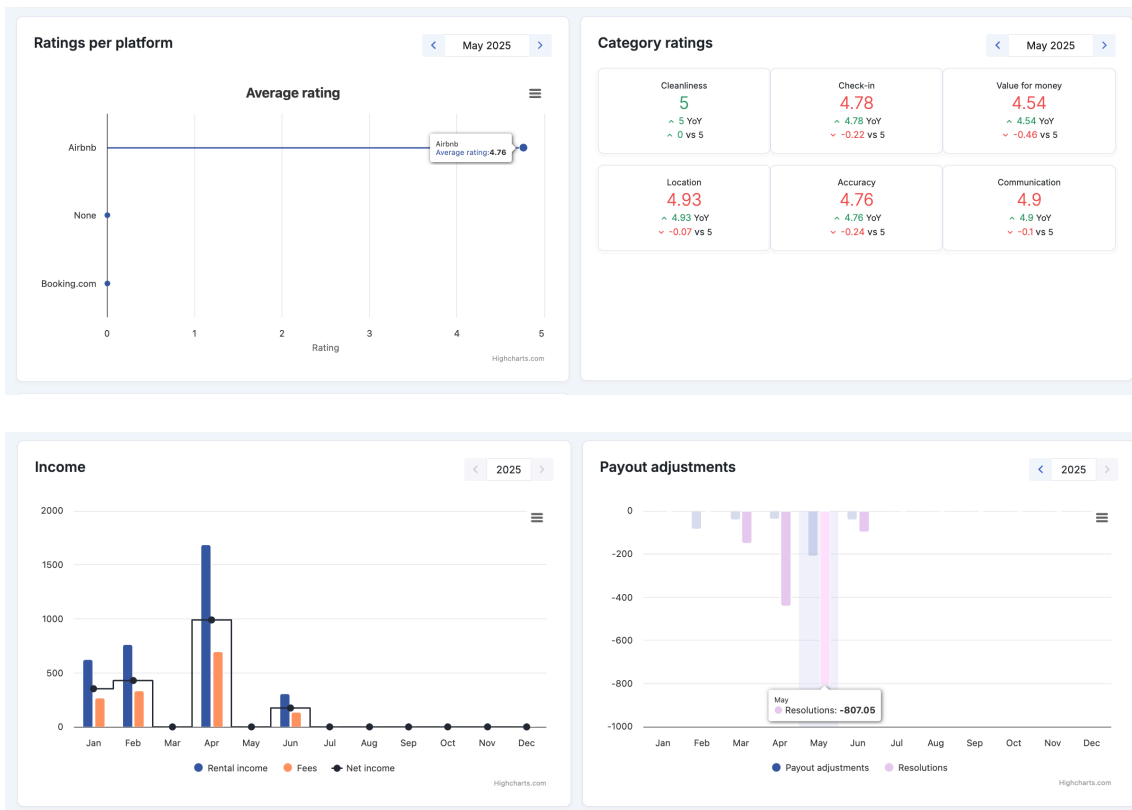
Following feedback from users, we have adjusted the new statistics page, impacting staff and owner views:

- we have removed the previous notion of "available nights" (not booked) as a metric
- we have renamed former "free nights" (not booked/not blocked by owner) as "available nights"



Hotels/Multi-unit management: new statistic page for staff

We now have a page for Statistics for Multi-unit and hotels.



Multi-Unit / Hotels - CTA button in banner has been renamed for both Hotels and Multi-Unit

To avoid confusion for users, button has been renamed to "Create new" for both pages.

Multi-units Help

[Groups](#) [Hotels](#)

Group properties under one multi-unit
At the moment, we support the logic of "Main unit / Sub unit" eg. House / Single room. You can group properties which are connected to the same address and the same owner. This way can you get a better overview of reservations and optimise occupancy by moving reservations between sub-units.

[Create new](#) [Clear all](#)

Multi-unit M57 - Rio Palace RENTALREADY-PT	83030 - Rio House Main unit 83031 - Rio Room 1 83032 - Rio Room 2	See details Edit
Multi-unit M60 - Appartement complet Boétie RENTALREADY-FR	83105 - Appartement Boétie Main unit 83107 - Boétie Chambre 2 83106 - Boétie Chambre 1	See details Edit
Multi-unit M59 - Private Courtyard House RENTALREADY-UK	83102 - Private Courtyard House Main unit 83104 - Private Courtyard Room 2 84583 - COPY Private Courtyard Room 2 + 1 more	See details Edit
Multi-unit M62 - Oceana Luxury RENTALREADY-DUB	83180 - Oceana Luxury Main unit 83119 - Oceana Luxury Room 1 83120 - Oceana Luxury Room 2	See details Edit

Multi-unit policies

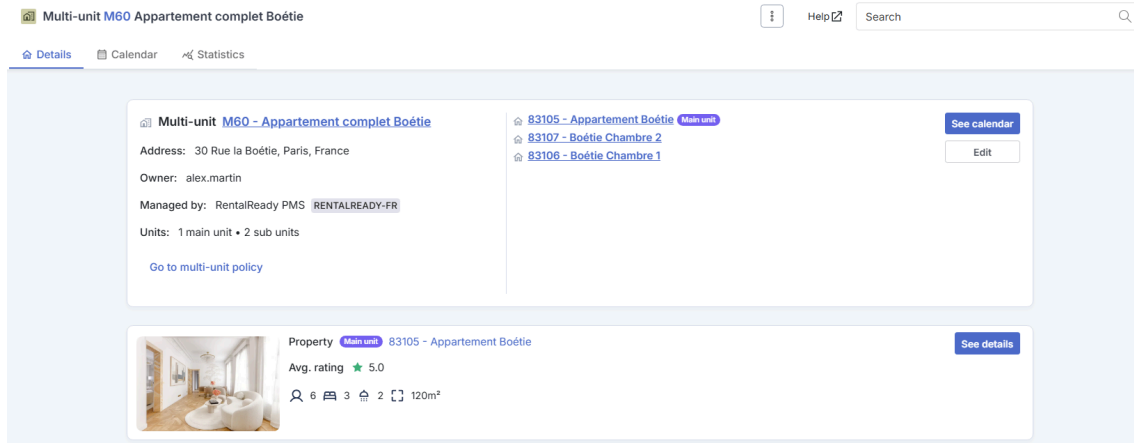
We added policies for the multi-unit level.

The multi-unit has the same policies as the office, with an extra "Refund policy" field.

When a new multi-unit is created, the system automatically creates the multi-unit policies.

The multi-unit copies the policies of its office when it is created, but if you edit the office policy, it does not affect the multi-unit policy.

In the messaging app, when you navigate to the policies tab, if the reservation is for a multi-unit, we display the multi-unit policies.



Multi-unit - Edit office

We added the "Edit office" action on the multi-unit detail page.

Also, we renamed the "Deactivate hotel" to "Delete hotel".

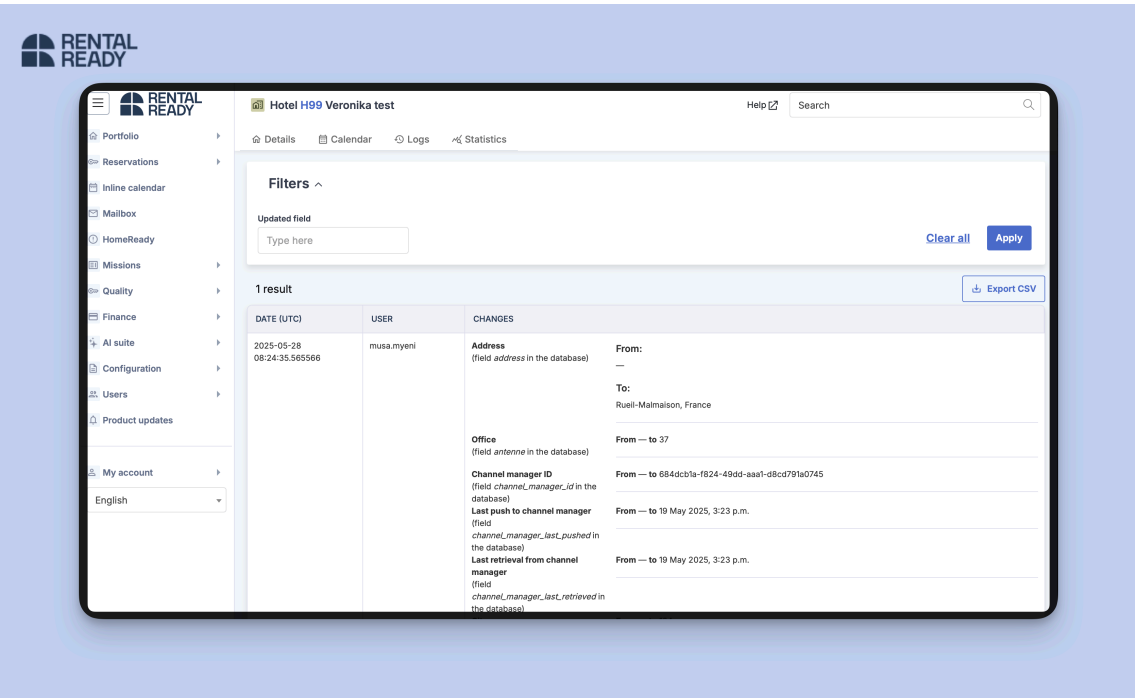
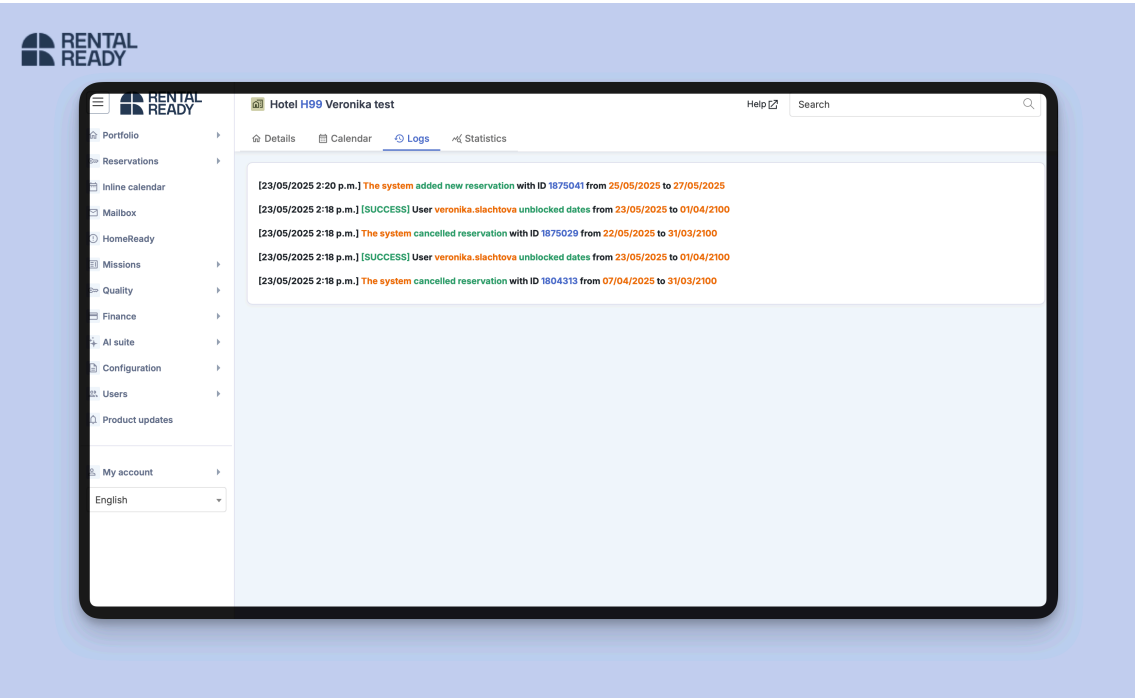


Multi-Unit Detail Page: Calendar Logs & History Access

We've added two additions to the Multi-Unit detail page:

- Calendar Logs: You can now view a full log of actions made on the calendars of Inventories / Room types related to the multi-unit, giving you better visibility into changes and activity.
- Multi-Unit History: A new section shows the full historical timeline of changes made to the multi-unit configuration.

This should make it easier to track changes and troubleshoot issues with calendar events or unit setup.



Hotels management - Bug fix on calendar display

We were having issue opening calendar where the special characters were not managed correctly and creating the calendar to load forever. Calendar and name display has been fixed.

Hotels Room Types

We added more RoomTypes for Premium room and Executive room:

Single Room

Double Room

Twin Room

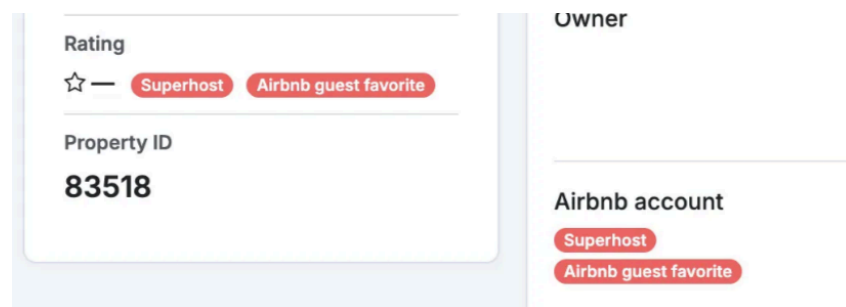
Triple Room

Quad Room

Airbnb badges

You can find the new Airbnb badges ("Superhost" and "Airbnb guest favourite") on these pages:

- Mailbox: Under the "Property" section.
- Reservation page: next to the platform name
- Property page:
 - Next to the rating
 - Under the Airbnb account section
- Property quality list page: We renamed the premium status column to distinction, and we added the new badges too.



External Security Camera & Noise Monitoring Support for Airbnb

We've added support for External Security Cameras and Noise Monitoring settings for Airbnb listings.

You can now configure these under Listing Expectations to ensure your Airbnb properties stay compliant and transparent.

Listing expectations

Stair accessibility ☒

Must climb stairs
Describe the stairs (for example, how many stairs, steps, etc)

There is no elevator. The property is only accessible by stairs. ✓

Noise consideration ☐

Pets on property ☐

Amenity limitations ☐

Pool/hot tub accessibility and safety ☐

External Security camera ☒

External Security camera
Specify the exact location of the security camera and its purpose (e.g., monitoring entrances, outside areas, etc). This information helps ensure transparency and compliance with privacy regulations.

Write details here ⓘ

Noise monitoring ☒

Noise monitoring
Please provide details about any noise monitoring devices installed at the property. Include their exact location, how guests will be informed about their presence, whether guests can access related information, and whether the monitoring may pose any privacy or safety concerns for guests.

Write details here ⓘ

Save

Self Check-In Form

You can now delete the key location photo directly in the Self Check-In form.

A small trash icon appears — just click it to remove the image.

RENTAL READY PROPERTY MANAGEMENT SOFTWARE

Self check-in

Self check-in

Always

Self check-in instructions (English)
Self check-in instructions (this field will be displayed in the guest template once payment is confirmed, please describe each action step by step. Be exact and as precise as possible, and use English).

test1 ✓

Self check-in instructions (local language)
Self check-in instructions (this field will be displayed in the guest template once payment is confirmed, please describe each action step by step. Be exact and as precise as possible, and use your language).

test2 ✓

Self check-in key location (Optional) ⓘ
Add a picture of this exact public/key location

Choose file: No file chosen

Upload image (Optional) ⓘ

Self check-in property access (Optional) ⓘ
You can add here a key to be shared with the guests

Save

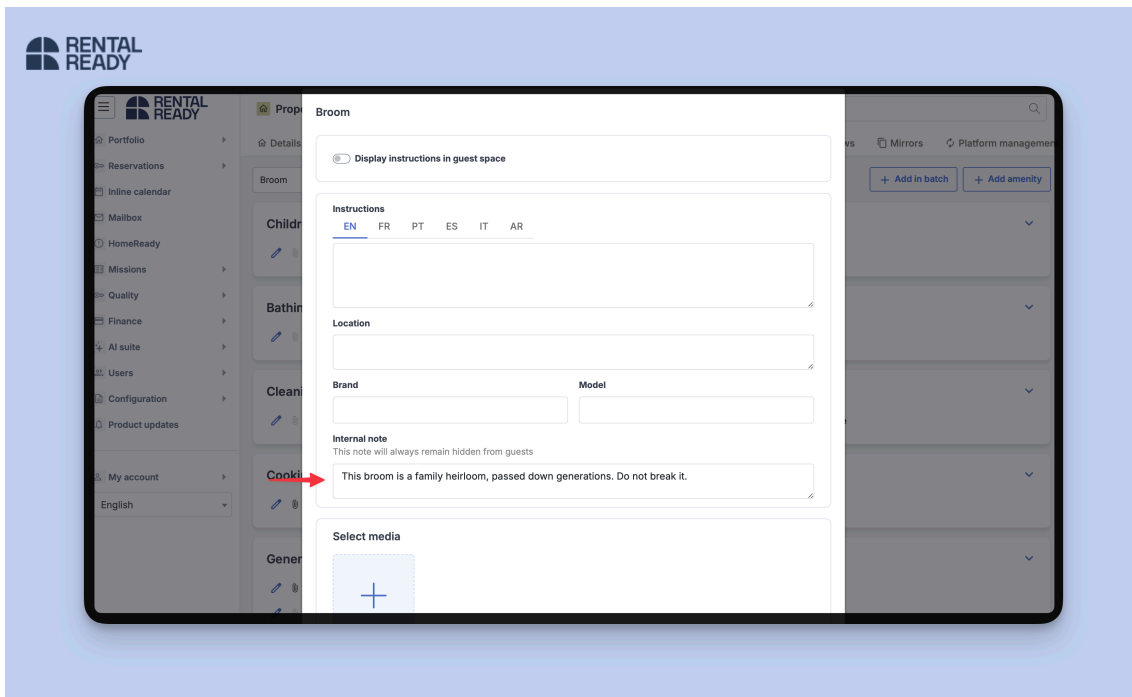
RENTAL READY

Rental form -> General tab -> Self check-in

New Internal Note for Amenities

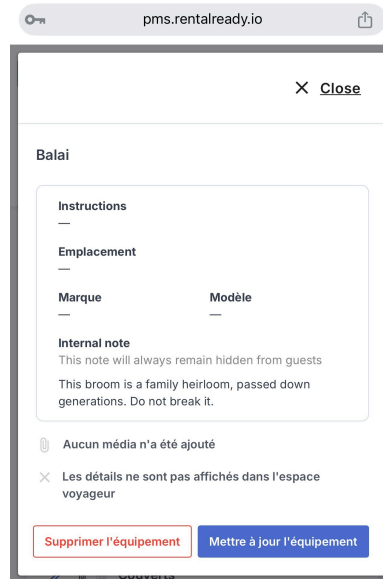
You can now add an internal note to amenities without exposing them to guests, or to AI messaging.

- **Where to find it: Property → Amenities tab**
 - In both the **edit** and **preview** modals you'll see a new text area labeled **"Internal note."**
 - Anything entered here is visible only to staff. Even if the amenity is set to "Show in Guest space," the internal note stays hidden.
- Use them for troubleshooting tips, supplier details, or any information meant solely for internal eyes.



Amenity modal window

Close button has been added on mobile on Amenity details page on mobile



Close

Balai

Instructions

Emplacement

Marque

Modèle

Internal note
This note will always remain hidden from guests
This broom is a family heirloom, passed down generations. Do not break it.

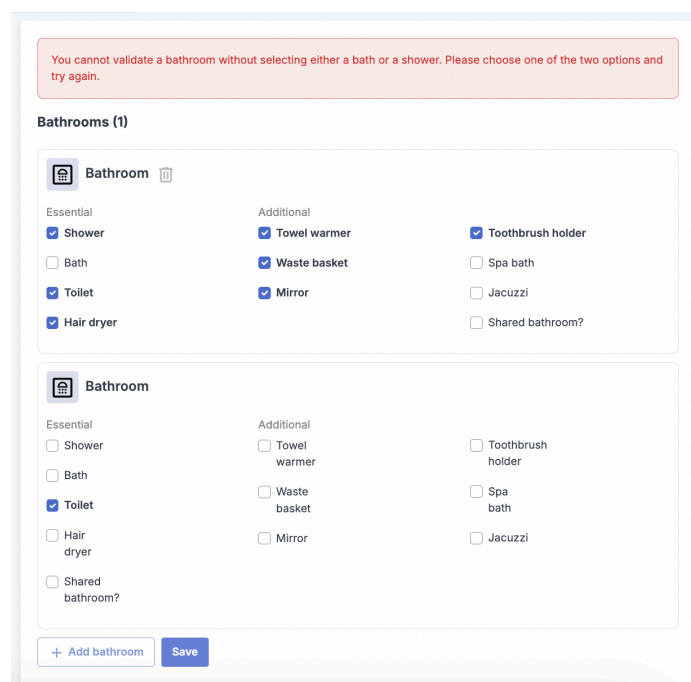
Aucun média n'a été ajouté

Les détails ne sont pas affichés dans l'espace voyageur

Supprimer l'équipement Mettre à jour l'équipement

Rental form - Layout section: Bathroom selection

Previously, the error about the bathroom missing shower or bath was a snackbar. It has been replaced by a proper alert.



You cannot validate a bathroom without selecting either a bath or a shower. Please choose one of the two options and try again.

Bathrooms (1)

Bathroom

Essential

☒ Shower

☐ Bath

☒ Toilet

☒ Hair dryer

Additional

☒ Towel warmer

☒ Waste basket

☒ Mirror

☒ Toothbrush holder

☐ Spa bath

☐ Jacuzzi

☐ Shared bathroom?

Bathroom

Essential

☐ Shower

☐ Bath

☒ Toilet

☐ Hair dryer

☐ Shared bathroom?

Additional

☐ Towel warmer

☐ Waste basket

☐ Mirror

☐ Toothbrush holder

☐ Spa bath

☐ Jacuzzi

+ Add bathroom Save

Naming changes in rental form

To add consistency to naming in rental form, changes have been made:

- Rental form > Platforms tab > field: Booking Choices (default) was renamed to: Booking setting (default)

- Rental form > Platforms override tab > fields in all sections: Instant booking allowed category were renamed to: Booking setting

Booking setting (default)

You can change this default property setting for an individual platform through the Platform Overrides tab.

Instant booking

+

Save

Now

Onboarding request improvements

We have done some adjustments on the onboarding request:

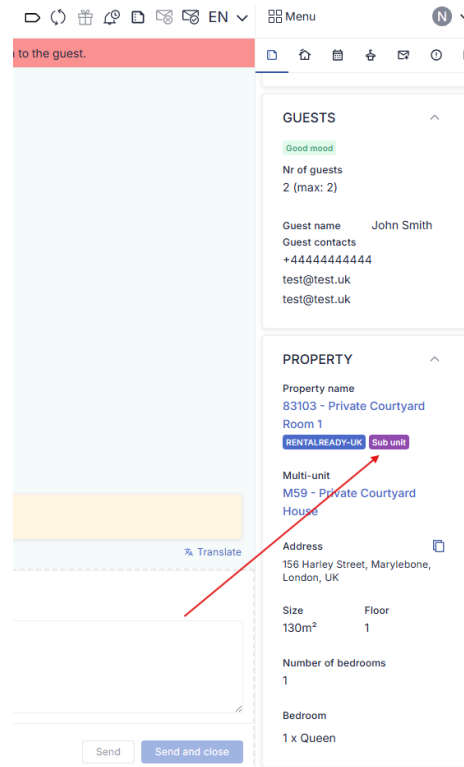
- We have renamed "request onboarding to "Onboard property"
- We have removed the following blockers to request onboarding:
 - Owner ID
 - Minimum number of amenities
 - Cleaning fees
 - Platform cleaning fees

Mailbox

Main unit / Sub unit and Hotels and RoomType information

In the mailbox, on the right panel > Property section, we now display information about Multi-Unit:

- If the property is part of multi-unit group (Parent/Children properties), we display a badge indicating if it is the sub or main unit, and link to the multi-unit
- If the property is part of an hotel, we display hotel link and room type link



Amenities tab, Guests paper in Overview tab

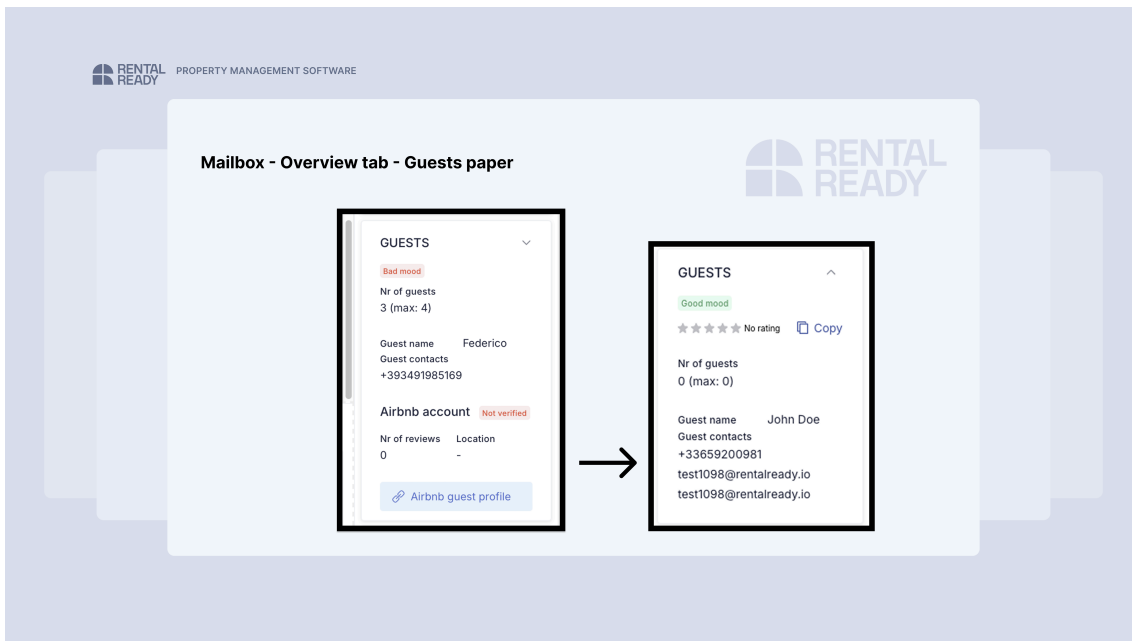
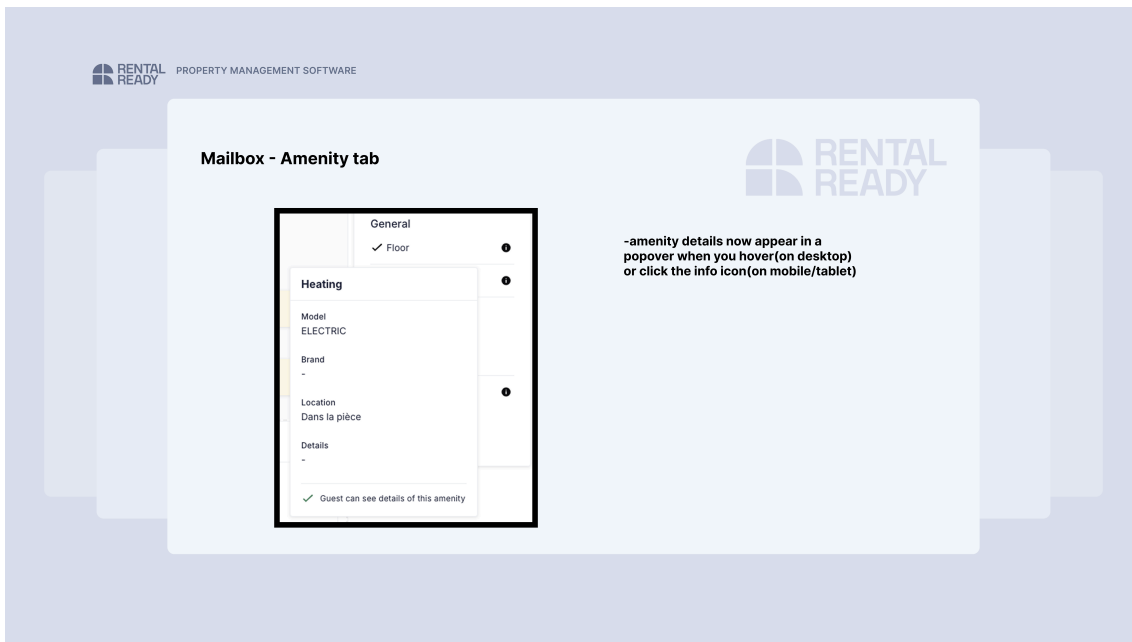
We made a few cleanups and improvements across Mailbox:

Amenity Tab

- A fresh look: amenity details now appear in a popover when you hover (on desktop) or click the info icon (on mobile/tablet)
- Icons are simplified — now just checkmarks
- If there's a description or media, you'll see an info icon. You can hover over it/click

Guests Section (Overview Tab)

- Removed fields that were always empty or not supported: Number of Reviews, Location, Airbnb Account Status



Conversation Overview – Recent improvements

1/ Performance improvements: resolved issues causing slow summary generation and reloading

2/ Auto-generated summaries:

- Maia now generated automatically for all Offices using MAIA agent
- not generated automatically for the others ones but still available

3/ AI actions: A new section highlights tasks MAIA performed, like flagged conversation, edited arrival time, created issue, etc.

4/ User actions: You can now see which user perform each action.

5/ Chronological events: All events are now displayed in chronological order for a clearer timeline

6/ Local time display: "Last updated" timestamps now reflect your local timezone

7/ Expanded event types: Added reservation alterations and guest inquiries to the overview

The screenshot displays a list of system actions. A purple box labeled "AI actions" is positioned at the top left, with an arrow pointing to the first item: "Flagged Pink • 13 May 2025, 4:17 a.m.". To the right, a purple label "NEW Section !" has an arrow pointing to the same item. Further down, a purple label "User information" has an arrow pointing to the item "Flag removed • claudia.santos • 13 May 2025, 10:36 a.m.". At the bottom, a purple label "Alteration information" has an arrow pointing to the item "Alteration has been updated • Status: void • Reservation 1856836".

AI actions

- Flagged Pink • 13 May 2025, 4:17 a.m.

Overview

- Mission 3006968 was created from this conversation • 21 March 2025
- Mission 3163448 was created from this conversation • 13 May 2025
- 🔔 Snoozed for 5 minutes • Until 13/05/2025 3:12 a.m. • 13 May 2025, 3:07 a.m.
- Alteration has been updated • Status: pending • Reservation 1856836
- Conversation closed • 13 May 2025, 3:09 a.m.
- Alteration has been updated • Status: declined • Reservation 1856836
- Conversation closed • 13 May 2025, 3:57 a.m.
- Alteration has been updated • Status: pending • Reservation 1856836
- Flagged Pink • 13 May 2025, 4:17 a.m.
- 🔔 Snoozed for 5 hours 59 minutes • Until 13/05/2025 10:31 a.m. • abdrmane.traore • 13 May 2025, 4:31 a.m.
- Flag removed • claudia.santos • 13 May 2025, 10:36 a.m.
- Conversation closed • 13 May 2025, 10:36 a.m.
- Conversation closed • 14 May 2025, 1:30 a.m.
- Conversation closed • 14 May 2025, 3:11 a.m.
- Conversation closed • 14 May 2025, 3:25 a.m.
- Conversation closed • 14 May 2025, 3:54 a.m.
- 🔔 Snoozed for ~41 minutes • Until 14/05/2025 6:06 a.m. • 14 May 2025, 6:47 a.m.
- Alteration has been updated • Status: void • Reservation 1856836
- Conversation closed • 14 May 2025, 6:50 a.m.

HomeReady

HomeReady tickets without a description

We now supports creating HomeReady tickets with an empty description.

← [Back](#) [Open a ticket](#) Help 

Owner

Select...

Property

Select...

Mission

Select...

Reservation

Select...

Guest review

Select...

Assignees (optional)

Select...

Group assignees (optional)

Select...

Requested by group (optional)

Select...

Due date (optional)

Select a date

❗ The 'Description' text field will be shared with the owner. Please ensure that it is properly written.

☐ Send notification about ticket creation to owner (no information about invoicing will be sent for now) (optional)

☐ Guests have given us authorization to fix (optional)

☒ Keep this ticket open after property offboarding (optional)

Description

Write here

~~This field is required~~

Origin

Select...

Photos (optional)



Staff user

Staff user history

We've added history for staff users. It's separated between 2 pages:

- User history: first and last name, emails etc
- SupportUser history: all changes regarding offices, city, address, phone number etc

N.B.: It will track history from now on, so there won't be any history for changes done before 28/05/2025

Support user history for: noemie.demo Help 

← [Back to staff users](#)

Related objects history

Filters ^

Updated field

[Clear all](#) [Apply](#)

0 results [Export CSV](#)

DATE (UTC)	USER	CHANGES
First Prev 1 Next Last		

Owner Space

Accounting page transition - old page removed from sidebar for all users

Old accounting page was removed from the sidebar to guide users toward the new experience:

- The old page has been removed from the sidebar

- A button in the new page links to the old one
- A return button was added on the old page
- The beta badge remains for now

Accounting page - Tab permissions

We've added permissions per tab so you can tailor access based on what's relevant to each owner:

- Can see Payout tab host space accounting page
- Can see Transactions tab host space accounting page
- Can see Top-up tab host space accounting page

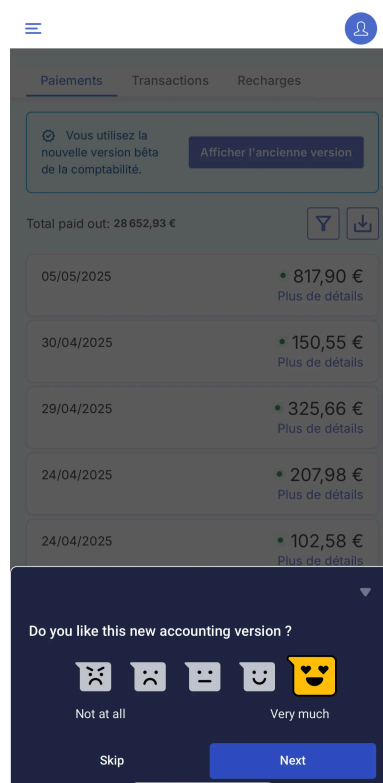
If a tab isn't granted, it's hidden. This avoids showing unused sections for owners who don't use RentalReady payment system.

Feedback Survey live on the new Accounting page

We're collecting feedbacks directly from users about the new accounting page in the owner space.

This will help RentalReady gather opinions directly from owners and be able to react and improve our features, with the goal of building the perfect product.

The survey is now live for all owners and will run for several weeks.



Owner space – latest improvements

We've continued improving the new accounting pages based on feedback from owners and property manager

1. We've removed the `wrong_payout_date` warning messages for monthly payout to avoid confusion. These messages are still shown for weekly/daily payout setups.
2. We've temporarily hidden the negative balance warning in the new owner space. A more accurate solution will follow soon.
3. We renamed the ZIP folders to avoid confusion:
 - invoice export folder is now transaction_invoice
 - export button now says "export invoices (ZIP)" instead of "export all (ZIP)"
4. Missing translations were added in French, Spanish, and Portuguese
5. Some issues have been fixed, including export errors. CSV exports and financial views should now work smoothly.

Next, we'll add more transaction details:

- guest name for reservations
- category name for payout adjustments and resolutions
- show transaction payment status (paid/pending)

▲ Once the above improvements are live, the old page will be definitively removed (ETA - mid June)

Guests

Guest CRM - bug fix

Previously, it was not possible to access notes from a guest from the guest dashboard page and not possible to update. This has been fixed.

If there is already a note on a guest, clicking on "Edit" will show you the note and you will be able to edit it directly from the modal window, as expected.

Guest Space

Amenities instructions in PDF format and displayed in Guest Space

- In addition to pictures, PDF file is allowed to add in the "Media" section of amenities
- If PDF file is uploaded, it will be displayed as well in the guest space > house manual

Coffee Maker

☐ Display instructions in guest space

Instructions

EN FR PT ES IT AR

Location

Brand **Model**

Select media

 PDF
...e368f7469a5-1111.pdf



[Discard changes](#) [Save changes](#)

Washing Machine

If the machine is blocked and you wish to open it : unplug it from the socket and wait for 15min. You should then hear a "click", the door is unblocked. DEMO : <https://youtu.be/nhiXlayStDE>

[c271179-IMG_6975.pdf](#) 

[c271179-IMG_6975.pdf](#) 

Display "property guide" (PDF file) in Guest Space

"Property guide" uploaded in rental form can be seen by guests in guest space.

Before:

- PM can upload file under the field "House manual" in rental form and it's displayed only to internal staff and agents.
- We have a "House manual" banner that allows guests access amenity instructions in guest space. (same wording, different files)

Now:

- Field "House manual" in rental form is renamed to "property guide".
- Anything uploaded in "property guide" will be displayed to guests in guest space with a banner.

Property guide

If you upload a PDF guide, it will be displayed to guests on the guest space

After

Choose a file



<https://bnbstaff-media.s3.amazonaws.com/c62f4194...>



Upload file

YouTube instructions

Booking

Property

Extras

Wifi

Name

WelcomeHome

Pass

aJHILflo%78!

Copy

Having troubles?

Check out instructions to amenities.

See house manual

→

Explore the property guide

Show guide

Property access

Parking and public transport

Display improvements

Text overflowing container has been fixed on guest space.

"Guest invoice" and "Guest receipt" in Guest space

Two options are added at office level to:

- Display payment receipt in guest space (by default - False)
- Display Stripe payment receipt in guest space (by default - True)

Display in Guest space

- If "Display payment receipt in guest space" enabled, and invoice is available, display a button in Guest space and opening new tab with PDF
- If "Display Stripe payment receipt in guest space" enabled, and stripe receipt is available, display a button in Guest Spave and opening new tab with PDF

INVOICE	£730	Show
BOOKING PAYMENT	£730	See receipt
CITY TAX	£18	See receipt
SECURITY DEPOSIT	£500	 Confirmed

Guest notifications

Guest notification templates - City tax variables

We've improved the handling of city tax variables in guest notification templates.

City tax variables are now securely available for all property managers, following the same structure as other template variables. This update ensures smooth integration and ease of use without validation errors. Fixed variables: `city_tax_payment_link` and `city_tax_amount`

Pricing

Pricing Algorithm Page Redesign

The Pricing Algorithm page got a fresh new look and made it easier to manage events. What's New?

A Cleaner Layout

- Topbar now includes a Back button and contextual headline
- Tabs have been moved into the topbar for smoother navigation
- Each section lives in its own card, with a custom layout for the Events tab to better organize the fields
- The old Reprice button is now called Update now, and placed more intuitively

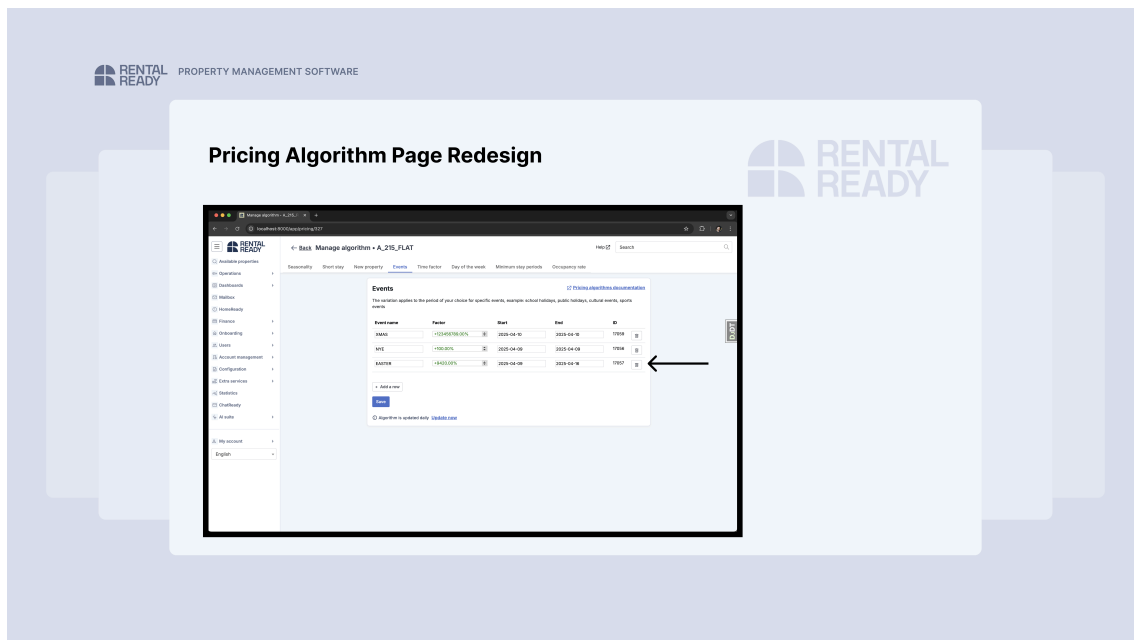
Easier Event Management

- You can now remove event fields directly, no more setting the value to 0%
- Just click the new Remove button next to a field. A confirmation popup will appear to prevent accidental deletes

Other Small Improvements

- The link to external documentation has moved to the Paper section, so it's easier to find

- Each tab now includes clear headlines and supporting text
- Cleaned up the layout for better readability



Reservations

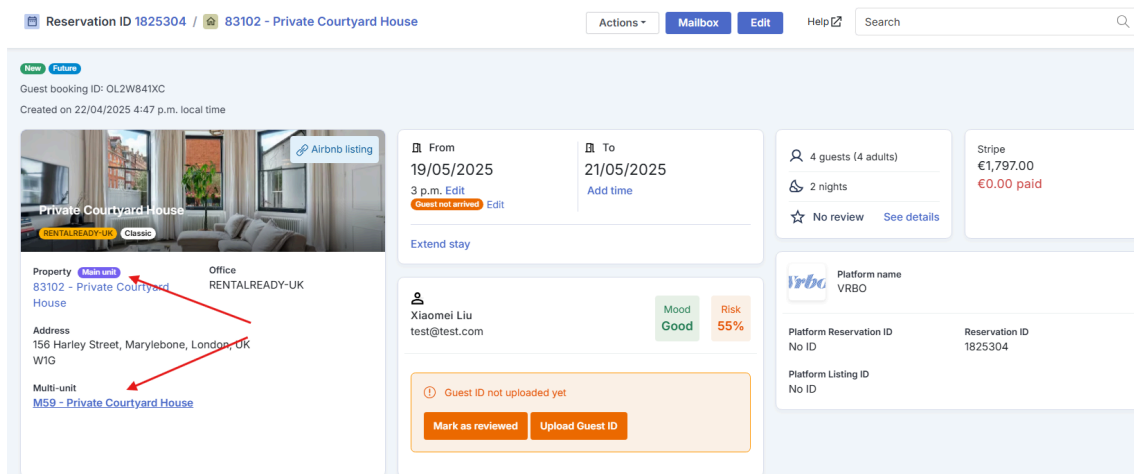
Reservation page - Multi Unit badges

If the property is a part of a multi-unit group, we display:

- The "Main unit" or the "Sub unit" badge
- The multi-unit name and a link to visit the detail page.

If the property is a part of a Hotel, we display:

- The multi-unit name and link
- The room type name and link



Redesign on the reservation edit form

We have made some improvements on the reservation edit form:

- Migrate from default browser dropdowns to smart dropdowns with search
- Add some missing translations

The screenshot shows the 'Edit Reservation' form for ID 1825304, titled 'Private Courtyard House'. The form is divided into two main columns. The left column contains fields for 'Stripe', 'Reservation start date*' (2025-05-19), 'Reservation end date*' (2025-05-21), 'Number of adults*' (4), 'Number of children*' (0), and 'Code to unlock the door'. The right column contains fields for 'Liu', 'Guest first name' (Xiaomei), 'Phone number', 'Guest email' (test@test.com), 'Personal email' (test@test.com), and 'Guest language'. A dropdown menu for 'Guest language' is open, showing a list of languages: Dutch, Flemish, Dzongkha, English (selected with a checkmark), Esperanto, and Estonian. At the bottom left, there is a 'Platform' section with 'Reservation platform*' (VRBO) and 'Platform ID'.

Guest phone number from reservation will now be automatically re-formatted

You may have noticed that you sometimes encounter errors with guest phone numbers, often because the format sent by the OTA does not match the expected format in RentalReady.

We will now automatically reformat phone numbers every time, and we have also fixed all pre-existing reservations for 2025 and 2026.

This means you will no longer need to manually adjust the guest phone number when updating a reservation.

Guest information

Guest last name

Guest first name

N

Phone number

+351 9 6440

Phone number must be entered in the format: '+999999999'. Up to 15 digits allowed.

Guest email

@guest.booking.com

Personal email

Guest language

English

Finance

Commission formula now available at property level

Before: Commission formula could only be set at the *office* level. This worked for most cases, but wasn't flexible enough for property managers managing properties with different commission rules.

Now: You can now define a custom commission formula directly on each property.

Where to find it? In the *Edit Rental* form, under the "General" tab → in the "Contract Information" section (just below the Owner name). The field is mandatory and uses the same help text and variables as the office formula field, including examples for Gross/Net/etc.

How it works?

- By default, the property uses the office's formula
- If you fill in a formula at the rental level, it will override the office one
- All existing properties were automatically pre-filled with their office's formula to ensure a smooth transition

Contract information

Owner
Who is the owner of this property?
margaux.croix ✓

Commission formula ⓘ
The following variables are available in the formula: rental_price, platform_fees, payment_fees, platform_cleaning_fees, invoiced_cleaning_fees, commission_rate, office_vat. Examples: Gross comm = commission_rate * rental_price or Net comm = commission_rate * (rental_price - platform_fees - payment_fees)
commission_rate * rental_price ✓

Short-term commission rate ⓘ
Enter the short-term commission for this property
0,2000 ✓

Short-term commission rate valid from
If the short-term commission rate is changed, then all short-term reservations starting after the specified date will have their commission rate overwritten.
22/03/2024 📅

Mid-term commission rate ⓘ
Enter the mid-term commission for this property. This mid-term commission will be applied to bookings with more than 30 days.
0,2000 ✓

Mid-term commission rate valid from
If the mid-term commission rate is changed, then all mid-term reservations starting after the specified date will have their commission rate overwritten.
22/03/2024 📅

**Commission formula
now customisable
at Rental level**

City Tax Calculation – Old logic removed

After rolling out the City Tax Charging Rules (the new standard for tax calculation), we temporarily kept the old logic in place to support the transition and avoid missing city tax amounts during the migration. That old logic, set up at the office level has now been removed from our backend calculations.

Now:

- Only City Tax Charging Rules are now used to calculate city tax on reservations
- Old backend logic and fields have been deleted

Don't forget to create or regularly update your city tax rules.

Note: The `city_tax_amount` field at Office level is still used to approximate values in Direct Booking Website search results, due to performance limits, we cannot use the rules. However, final booking tax is always based on the new rules. A long-term fix is in progress regarding this.

Record payments made outside the system

Only for Office where split is not allowed (at least for now)

Before: There was no way to manually track partial payments made outside RentalReady payment system (e.g., cash, bank transfer) without marking the reservation as fully paid (either by changing the payment gateway to "Paid_BY_PM" or using the API).

Now: Users can now record partial payments directly from the Reservation page

How?

In the *Payment* section:

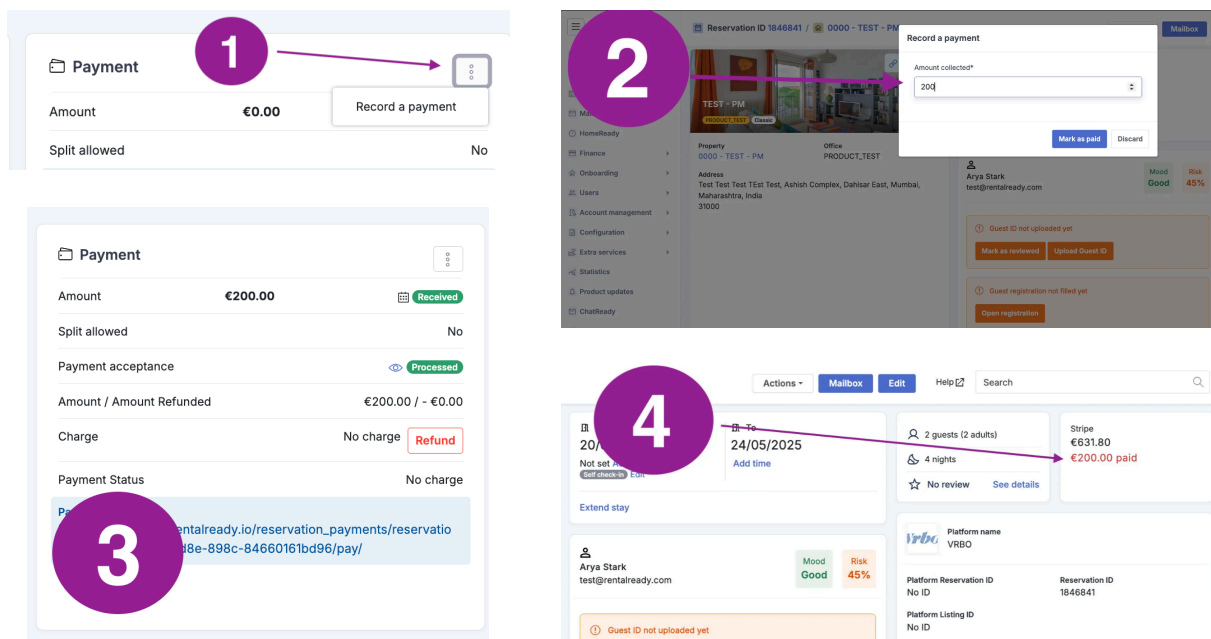
- Click on the 3-dot menu > Record a payment
- A dialog box will appear where user can enter the amount collected (from 0 to no limit amount)

This creates a "fake" payment acceptance in the system.

- Once recorded, the reservation's total amount received will update and show either:
 - "Paid" if amount recorded=100%
 - "Not Paid" if partial amount recorded

Next steps:

- The payment status at the top of the page doesn't update right away → we'll fix this so it refreshes immediately
- Users can currently submit the same payment multiple times if they click too fast → we'll prevent this by disabling the button after the first click
- The way payment gateways behave is confusing in some cases → we'll review and simplify this logic



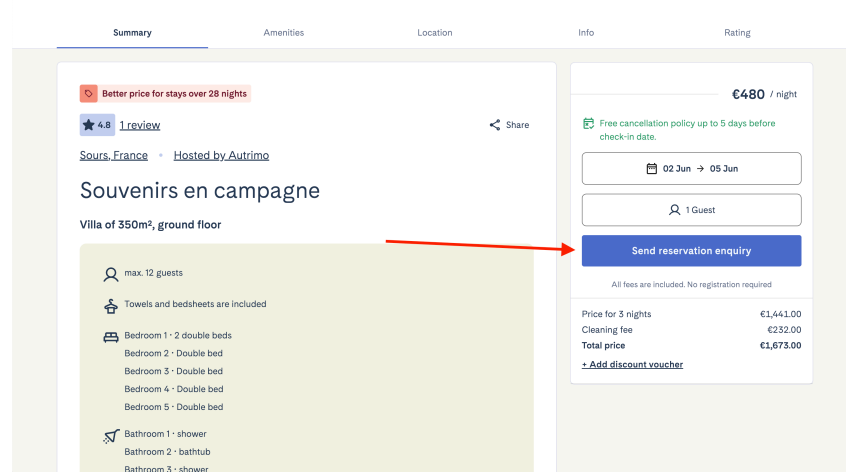
Direct Booking Website / Booking Widget

Instant booking settings for direct booking websites & booking widget

It's now possible to turn off instant booking on direct booking websites and the standalone booking widget

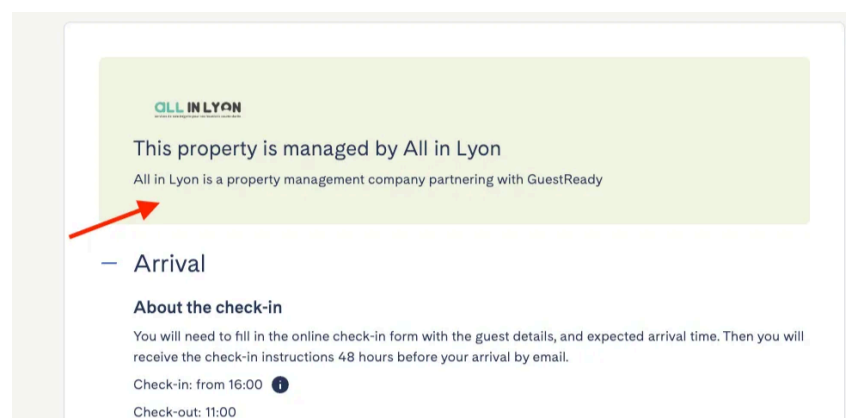
- On the property level, instant booking settings can be changed from the property edit form, via the "Platform overrides" tab

- Direct booking platforms will only be displayed here if they're included in the list of "Available platforms" for the property manager, and the property has an active listing on the platform
- The options for instant booking are as follows:
 - **Default:** the value from the field "Booking Choices (default)" (on the "Platforms" tab) will be used
 - **Booking request:** guests can only submit an inquiry
 - **Instant booking:** guests can submit an inquiry or make a booking directly



Display improvements

PMs mention as "a concierge service in partnership with GuestReady" has been renamed by "is a property management company partnering with GuestReady"



Security

HTTP to HTTPS Redirection Fix

We've fixed an issue where accessing the RentalReady app via `http://` (instead of `https://`) would result in an error. Now, if someone tries to visit the app using `http://`, they'll be automatically

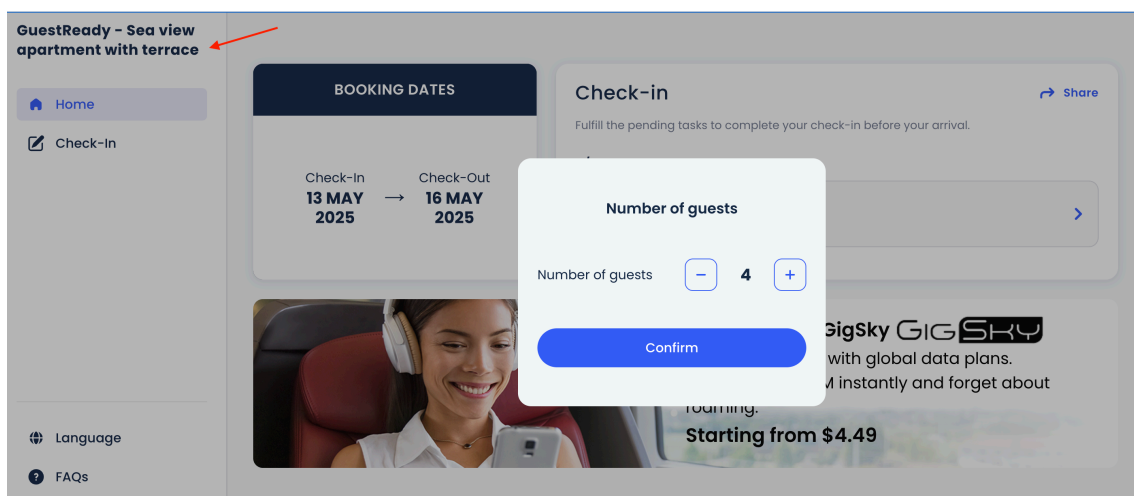
redirected to the secure <https://> version—no more errors or confusion. This also applies to the mailbox and onboarding apps.

Integration

Chekin integration - Commercial name has been updated

Previously, on the chekin guest registration form, we were using the Property internal name.

This has been fixed and we now send "Description Headline EN" as commercial name to Chekin through API, which means that guests would see on the Chekin form the same name for the property as on any OTA.



Guest information

Guest last name

Guest first name

Phone number

Phone number must be entered in the format: '+999999999'. Up to 15 digits allowed.

Guest email

Personal email

Guest language